# Redmine - Defect #24254

## Creation Date

2016-11-02 13:22 - nayan v

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | |
| **Priority:** | Low | | **Due date:** | |
| **Assignee:** | | | **% Done:** | 0% |
| **Category:** | | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | | |
| **Resolution:** | Invalid | | **Affected version:** | |

**Description**

Hi,

When a new ticket is created in Redmine. A start date was getting applied in earlier versions. Now, start date is field is left blank.

## History

**#1 - 2016-11-02 13:28 - Toshi MARUYAMA**

*- Category deleted (Database)*

*- Status changed from New to Closed*

*- Priority changed from Urgent to Low*

*- Resolution set to Invalid*

Please use forum for question.

**#2 - 2016-11-04 08:09 - nayan v**

*- File Defect_24254_Creation Date_Redmine.png added*

*- Status changed from Closed to Reopened*

Hi,

This is not a question. But an issue. See attached screenshot.

The start date should automatically get added when a ticket is created which is not happening.

If this can be fixed by configuration in Redmine then, please share documentation link/steps to do the same.

**#3 - 2016-11-04 13:16 - Toshi MARUYAMA**

*- Status changed from Reopened to Closed*

Settings -> Issue tracking -> Use current date as start date for new issues

## Files

| | | | | |
|---|---|---|---|---|
| Defect_24254_Creation Date_Redmine.png | 127 KB | 2016-11-04 | | nayan v |