

Redmine - Defect #24819

Redmine is very slow during peak hours

2017-01-12 14:57 - Koushik Chatterjee

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	UI	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
<p>Hi,</p> <p>We use redmine services for ticketing tool. But we see that redmine is very slow specially showing the UI during peak hours means when multiple users logged in and multiple issues are logged. Can you please advise on the same. We use webrick as webserver, is that the reason behind this?</p> <p>Regards, Koushik</p>			

History

#1 - 2017-01-14 01:36 - Go MAEDA

- Status changed from New to Closed
- Priority changed from High to Normal
- Resolution set to Invalid

Please use forum for questions.

We use webrick as webserver, is that the reason behind this?

It is the cause of the problem.

Please read: <https://devcenter.heroku.com/articles/ruby-default-web-server#why-not-webrick>

By default WEBrick is single threaded, single process. This means that if two requests come in at the same time, the second must wait for the first to finish.