

Redmine - Feature #2490

a less cpu-intensive setup for receiving emails through fetchmail/imap (please add to wiki ?)

2009-01-11 15:05 - Jérémy Lal

Status:	New	Start date:	2009-01-11
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			
Resolution:			

Description

Hi,
i did not want to open my smtp port as i'm not good at configuring mail server...
So here's a method that uses fetchmail to get redmine to receive emails using WS :

- Fetching emails from an IMAP server using fetchmail to pipe to WS:
 - Pros: quite easy to setup, .fetchmailrc and crontab needed to be configured, works with a remote mail server, no open smtp port, is not CPU-intensive
 - Cons: emails are not processed instantly, fetchmail is in daemon mode

Fetching emails from an IMAP server using fetchmail to pipe to WS

fetchmail need to be installed.

Add a redmine user (sudo adduser --disabled-password redmine)

Add a .fetchmailrc file in /home/redmine (change this file according to your configuration):

```
set daemon 60
poll imap.gmail.com with
  proto imap
  service 993
  timeout 10
  user redmine@xxx.xx
  password xxxxx
  ssl
  mda "ruby /usr/share/redmine/extra/mail_handler/rdm-mailhandler.rb --url http://host.redmine.co
m --key <your secret key>"
```

This will poll emails received in the imap inbox every 60 seconds.

Add a crontab for user redmine to make sure fetchmail starts at boot:

```
# m h dom mon dow    command
@reboot    nice -19 /usr/bin/fetchmail &> /dev/null
```

For testing purposes, comment (#) the first line of /home/redmine/.fetchmailrc,
and start fetchmail (as redmine user)

If it works ok, uncomment and start fetchmail again, it will poll every 60 seconds for incoming mails :

```
nice -19 /usr/bin/fetchmail &> /dev/null
```

History

#1 - 2009-01-11 15:11 - Jérémy Lal

also note that this method is "safer" : the fetchmail daemon is run as redmine user, not suid root, whereas it configuring the MTA in method 1 could lead to some security issue.

#2 - 2009-01-11 15:21 - Jérémy Lal

NB : chmod 710 .fetchmailrc

#3 - 2009-01-27 00:05 - Jérémy Lal

- Assignee set to *Jean-Philippe Lang*

#4 - 2014-03-14 08:37 - Toshi MARUYAMA

- Category changed from *Wiki* to *Email receiving*

#5 - 2014-03-14 08:38 - Toshi MARUYAMA

- Tracker changed from *Patch* to *Feature*

#6 - 2014-05-14 11:07 - Yar n

why this method is better than simple imap/pop fetching?

#7 - 2014-06-12 10:03 - Toshi MARUYAMA

- Category changed from *Email receiving* to *Documentation*

#8 - 2014-06-12 10:07 - Toshi MARUYAMA

- Category changed from *Documentation* to *Email receiving*

- Assignee deleted (*Jean-Philippe Lang*)

#9 - 2018-08-24 14:03 - Fernando Fernandez

Can I use with an office365 mailbox?