

Redmine - Defect #25207

Cannot assign users to project of projects to user

2017-02-27 12:31 - Bruno Silva

Status: Closed	Start date:														
Priority: Normal	Due date:														
Assignee:	% Done: 0%														
Category:	Estimated time: 0.00 hour														
Target version:	Affected version:														
Resolution:															
Description															
<p>I cannot assign users to projects, after updating to the latest git update. When I click on add "New member" or assign project to user, the configuration window doesn't open, just appears a glimpse of spinner and then nothing happen.</p> <p>At git master: r16340</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>3.3.2.devel</td></tr><tr><td>Ruby version</td><td>2.4.0-p0 (2016-12-24) [i686-linux]</td></tr><tr><td>Rails version</td><td>4.2.8</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>Mysql2</td></tr></table> <p>SCM:</p> <table><tr><td>Subversion</td><td>1.9.3</td></tr><tr><td>Git</td><td>2.7.4</td></tr></table> <p>Filesystem</p> <p>Redmine plugins:</p> <p>no plugin installed</p>		Redmine version	3.3.2.devel	Ruby version	2.4.0-p0 (2016-12-24) [i686-linux]	Rails version	4.2.8	Environment	production	Database adapter	Mysql2	Subversion	1.9.3	Git	2.7.4
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History

#1 - 2017-03-08 22:25 - Jean-Philippe Lang

- Status changed from New to Needs feedback

Make sure that your browser has fetch the latest js files (CTRL+F5). Please post the error that you should find in your log file when this problem occurs.

#2 - 2017-03-09 00:12 - Bruno Silva

```
I, [2017-03-08T23:05:55.536894 #25783] INFO -- : Started GET "/projects/hartes/settings/members" for 1xx.xx.xx.xx at 2017-03-08 23:05:55 +0000
I, [2017-03-08T23:05:55.539368 #25783] INFO -- : Processing by ProjectsController#settings as HTML
I, [2017-03-08T23:05:55.539456 #25783] INFO -- : Parameters: {"id"=>"hartes", "tab"=>"members"}
I, [2017-03-08T23:05:55.547453 #25783] INFO -- : Current user: xxxxxxxxxxxx (id=1)
I, [2017-03-08T23:05:55.593479 #25783] INFO -- : Rendered projects/_form.html.erb (28.0ms)
I, [2017-03-08T23:05:55.594171 #25783] INFO -- : Rendered projects/_edit.html.erb (29.4ms)
I, [2017-03-08T23:05:55.600635 #25783] INFO -- : Rendered projects/settings/_modules.html.erb (6.2ms)
I, [2017-03-08T23:05:55.622220 #25783] INFO -- : Rendered projects/settings/_members.html.erb (21.2ms)
I, [2017-03-08T23:05:55.625358 #25783] INFO -- : Rendered projects/settings/_versions.html.erb (2.7ms)
I, [2017-03-08T23:05:55.627841 #25783] INFO -- : Rendered projects/settings/_issue_categories.html.erb (2.0ms)
I, [2017-03-08T23:05:55.629945 #25783] INFO -- : Rendered projects/settings/_wiki.html.erb (1.7ms)
```

```

I, [2017-03-08T23:05:55.635192 #25783] INFO -- : Rendered projects/settings/_repositories.html.erb (5.0ms)
I, [2017-03-08T23:05:55.637714 #25783] INFO -- : Rendered projects/settings/_boards.html.erb (2.3ms)
I, [2017-03-08T23:05:55.647839 #25783] INFO -- : Rendered projects/settings/_activities.html.erb (9.9ms)
I, [2017-03-08T23:05:55.648021 #25783] INFO -- : Rendered common/_tabs.html.erb (87.3ms)
I, [2017-03-08T23:05:55.648237 #25783] INFO -- : Rendered projects/settings.html.erb within layouts/base (88.3ms)
I, [2017-03-08T23:05:55.709403 #25783] INFO -- : Completed 200 OK in 170ms (Views: 138.7ms | ActiveRecord: 15.1ms)
I, [2017-03-08T23:06:00.796801 #25783] INFO -- : Started GET "/projects/hartes/memberships/new" for 1xx.xx.xx.xx at 2017-03-08 23:06:00 +0000
I, [2017-03-08T23:06:00.798541 #25783] INFO -- : Processing by MembersController#new as JS
I, [2017-03-08T23:06:00.798625 #25783] INFO -- : Parameters: {"project_id"=>"hartes"}
I, [2017-03-08T23:06:00.805669 #25783] INFO -- : Current user: xxxxxxxxxx (id=1)
I, [2017-03-08T23:06:00.825106 #25783] INFO -- : Rendered members/_new_form.html.erb (12.4ms)
I, [2017-03-08T23:06:00.825649 #25783] INFO -- : Rendered members/_new_modal.html.erb (13.6ms)
I, [2017-03-08T23:06:00.826381 #25783] INFO -- : Rendered members/new.js.erb (14.5ms)
I, [2017-03-08T23:06:00.826707 #25783] INFO -- : Completed 200 OK in 28ms (Views: 14.3ms | ActiveRecord: 4.7ms)
I, [2017-03-08T23:06:04.381882 #25783] INFO -- : Started GET "/projects/hartes/memberships/new" for 1xx.xx.xx.xx at 2017-03-08 23:06:04 +0000
I, [2017-03-08T23:06:04.383514 #25783] INFO -- : Processing by MembersController#new as JS
I, [2017-03-08T23:06:04.383599 #25783] INFO -- : Parameters: {"project_id"=>"hartes"}
I, [2017-03-08T23:06:04.390486 #25783] INFO -- : Current user: xxxxxxxx (id=1)
I, [2017-03-08T23:06:04.408528 #25783] INFO -- : Rendered members/_new_form.html.erb (12.1ms)
I, [2017-03-08T23:06:04.409044 #25783] INFO -- : Rendered members/_new_modal.html.erb (13.4ms)

```

#3 - 2017-03-09 00:36 - Bruno Silva

No errors appear in logs, as it seems, this is a log for 3 clicks on add New member in project settings. The member list doesn't show, instead just a glimpse of the spinner and return to the same settings page.

#4 - 2017-03-09 11:10 - Bruno Silva

I just realised that if I open in a new tab the "add New member" ctr+ New member click the window opens and I can add or remove users to the project.

#5 - 2017-03-09 17:11 - Bruno Silva

Update: found the source of the problem, was related to a strict CSP policy at apache. Nothing to do with Redmine. CSP was blocking 'eval'.

```

{
  "csp-report": {
    "document-uri": "https://<redmine_url>/projects/hartes/settings/members",
    "violated-directive": "script-src",
    "effective-directive": "script-src",
    "original-policy": "default-src 'self'; script-src 'self' 'unsafe-inline'; child-src 'self'; object-src 'self'; style-src 'self' 'unsafe-inline'; img-src 'self' https://www.gravatar.com; report-uri https://url.report-uri.io/r/default/csp/enforce",
    "disposition": "enforce",
    "blocked-uri": "eval",
    "line-number": 2,
    "column-number": 2620,
    "source-file": "https://<redmine_url>/javascripts/jquery-1.11.1-ui-1.11.0-ujs-3.1.4.js",
    "status-code": 0
  }
}

```

#6 - 2017-03-26 15:07 - Toshi MARUYAMA

- *Category deleted (UI)*
- *Status changed from Needs feedback to Closed*
- *Priority changed from High to Normal*

#7 - 2019-09-10 12:33 - Paweł Szmigiel

Hi, I have the same issue on Redmine 4.0.4, but I don't have CSP enabled. It happens on all the browsers. Can't find the resolution anywhere. Would appreciate any hints. It is happening after upgrade from 3.4 to 4.0.