

Redmine - Feature #2708 Require Category

2009-02-10 16:50 - Brandon Dixon

Status: Closed	Start date: 2009-02-10
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	
Resolution: Duplicate	
Description As of now I am using Redmine to monitor corporate IT. I have one main project and multiple sub-projects (i.e networking, software, etc.) that users can post tickets to. The problem I have with this is that it doesn't seem like its a correct way of doing things. I would like to have one project and then have users assign their tickets to categories (i.e networking, software, etc.). The problem now is that users submit a ticket, but since its a category is not required users won't always fill it out. This leaves me going back and fixing the mistakes. Is there a way to make the Category value required?	
Related issues: Related to Redmine - Feature # 703: Configurable required fields per tracker/... Closed 2008-02-21	

History

#1 - 2009-02-10 23:05 - Eric Davis

I don't use categories that much so if this feature is implemented, making category required should be an optional setting.

#2 - 2009-02-24 15:23 - Nanda P

+1

We have 10+ Projects. For one of project, the manager wants category field as Required.

As Brandon said "When users submit a ticket, they forget to fill the category out". It is time consuming to go through the description of those tickets & fill the category later.

Another idea: If we can take out the Category field. I can add a custom field called category ;) & make it Required.

I am looking for a temp fix, until we find a solution.

Any suggestions?

Thanks,

Nanda

#3 - 2009-04-09 17:17 - Peter Edstrom

+1

See also #703 and #582 for slightly different takes on this.

We use inbound email, where a category can be defaulted. This is great because the owner of the category is alerted when a new issue is created.

When issues are created in the tool, however, the category is not required and thus no one is guaranteed to be notified of the new issue.

#4 - 2009-04-17 21:09 - Nanda P

- *File _form.rhtml added*
- *File issue.rb added*

app\views\issues_form.rhtml -> Change in line # 27

```
validates_presence_of :subject, :description, :priority, :category, :project, :tracker, :author, :status
```

app\models\issue.rb -> Change in line # 48

```
validates_presence_of :subject, :description, :priority, :category, :project, :tracker, :author, :status
```

#5 - 2009-04-17 21:10 - Nanda P

Nanda Palaniswamy wrote:

```
| appviewsissues_form.rhtml -> Change in line # 27  
| [...]   
|   
| appmodelsissue.rb -> Change in line # 48  
| [...]
```

I modified the above files to make the category as Required field.

#6 - 2009-06-04 18:57 - Paul Voelker

I think giving the option to require the category field would be fantastic. This would be great for those who make use of the auto-assignment functionality of categories.

#7 - 2009-06-30 16:51 - Brandon Dixon

- *File _form.rhtml added*

I am running the latest version (0.8.4) and it looks like some things were changed.

This works:

app\models\issue.rb -> Change in line # 48

```
validates_presence_of :subject, :description, :priority, :category, :project, :tracker, :author, :status
```

The first mod to the form on the other hand does not work. It now looks like this:

app\views\issues_form.rhtml -> Change in line # 28

```
<p><%= f.select :category_id, (@project.issue_categories.collect {|c| [c.name, c.id]}), :include_blank => true, :required => true %>
```

#8 - 2009-12-08 04:59 - Nanda P

Brandon,

The patch is not working with trunk version (Redmine 0.8.7.devel.3131)

When you get a chance could you please have a look?

Thanks in Advance

Nanda

#9 - 2010-01-27 19:11 - Nanda P

Any update on this?

#10 - 2010-06-30 20:25 - Jeremy Walker

+1

#11 - 2010-07-28 17:11 - Chad S

I have a fix for this guys that works with 1.0.x (which i assume would work with 0.9.x, but i have not tested it.)

Follow it as you normally would with one exception...

The edit to this file....:

app\views/issues/_form.rhtml

should instead be done to this file:

app\views/issues/_attributes.rhtml

I have this working after upgrading from 0.8.x to 1.0.x. Reply here if you need help getting this working.

#12 - 2010-09-23 11:27 - Patrick Sherman

+1

Chad, how did you do?

#13 - 2010-10-19 19:04 - Anonymous

How about extending required yes/no to all fields in an issue?

Some of them are already required on system level.

Given the fact that you can set required yes/no on custom fields, this seems like a logical step.

#14 - 2010-10-19 21:54 - Terence Mill

Even better would be setting required fields dependent on the status for the ticket. This way someone can better design details of the workflow..

#15 - 2011-09-02 20:20 - Nathanael Hansen

+1

#16 - 2011-09-20 14:11 - Etienne Massip

- *Status changed from New to Closed*

- *Resolution set to Duplicate*

Dup of #703.

Files

_form.rhtml	3.11 KB	2009-04-17	Nanda P
issue.rb	11.5 KB	2009-04-17	Nanda P
_form.rhtml	3.16 KB	2009-06-30	Brandon Dixon