Redmine - Feature #2770

Display of inline attached images in email notification

2009-02-18 02:22 - Chaogun Zou

Status: Reopened Start date: 2009-02-18

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Attachments Estimated time: 0.00 hour

Target version: Candidate for next minor release

Resolution:

Description

Now if we would like to include attached images in the issue's description, we can use

!image_name.jpg!

This works well when the issue is displayed in browser, but the image will not displayed correctly in the notification mail.

So I thought that if we could upload the image before saving the issue could be a useful and flexible way.

Related issues:

Related to Redmine - Feature #3760: E-mail notifications for issue update/cre... New 2009-08-19

Related to Redmine - Defect #16989: Inline images in email does not appear wh... Closed

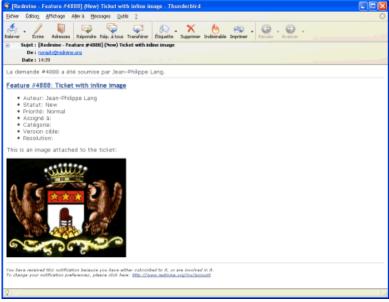
Has duplicate Redmine - Defect #9131: Link to attachment broken in notificati... Closed 2011-08-26
Has duplicate Redmine - Defect #5672: Inline images in issues description don... Closed 2010-06-11

History

#1 - 2009-02-21 14:38 - Jean-Philippe Lang

- File ticket_with_inline_image.png added
- Subject changed from Add a upload button to the adding attachment area (useful for including attached images in the description) to Display of inline attached images in email notification

The attachments are saved before the notification is sent, so this is not the problem. I made a few tests with latest trunk and its works fine:



Notes:

- the image is displayed in the HTML email only (no formatting is done for the plain text part)
- you may need to configure your email client to authorize inline images to be displayed

#2 - 2009-02-23 03:37 - Chaoqun Zou

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- Status changed from New to Closed

Yes, you are right. This feature works well.

I have encountered with a corrupted file which can't be displayed inline.

And I have test about 10 other attached images, all of them can be displayed correctly.

#3 - 2010-06-15 13:14 - Evgeny Mukhin

- Status changed from Closed to Reopened

It seems it doesn't work any longer. I've created Defect #5672

#4 - 2010-10-11 10:06 - Anonymous

Same here: images are not displayed in email notifications.

#5 - 2011-07-01 00:16 - Gilbert Flamino

- File 6-30-2011_3-12-19_PM.png added
- File 6-30-2011_3-11-28_PM.png added

Was this problem ever discovered? We're still experiencing problems with the initial notification emails - all update emails for the same issue go out are fine (see attachments).

The <u>initial</u> notification email that goes out contains just the original filename (e.g.) any future update emails for the issue that go out contain the proper reference (i.e.).

#6 - 2011-07-21 17:17 - Brian Crowell

The problem is that the issues.attachment attribute doesn't have anything in it by the time it reaches parse_inline_attachments (source:trunk/app/helpers/application_helper.rb#L504). (The attachments are saved in source:trunk/app/helpers/application_helper.rb#L504). (The attachments are saved in source:trunk/app/helpers/application_helper.rb#L504). (The attachments are saved in source:trunk/app/controllers/issues_controller.rb#L138 in the create action.)

I'm not a Ruby developer, so I'm not sure how to go about fixing it. I tried obj.attachments(true) because the ActiveRecord docs say that skips caching (here), but that didn't work.

How do you go about re-loading those?

#7 - 2011-07-21 19:23 - Brian Crowell

Figured it out. The mailer is sending out the message as soon as the issue is created, which is before attachments are added: source:trunk/app/models/issue_observer.rb.

Now-- how to fix it? Delay the mailer until later in the creation process, or create the attachments in such a way that they are already on the issue when it gets saved?

#8 - 2011-07-21 20:38 - Brian Crowell

- File hack_fix_missing_attachments.patch added

This patch fixes the issue, but in a hackish way.

#9 - 2011-07-21 23:26 - Brian Crowell

And now I see why it was done that way: The same code is needed in app/models/mail_handler.rb, and the same probably needed for issue updates after their attachments are... attached.

#10 - 2011-08-26 14:12 - Etienne Massip

- Target version set to Candidate for next minor release

Indeed, generation of link URL needs an already persisted Attachment object and attachments are persisted after issue at creation (but before issue on issue update).

#11 - 2012-02-29 15:55 - Terence Mill

+1

#12 - 2013-01-31 19:25 - Robert Hailey

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I'm not sure if what I'm experiencing is exactly this issue (or just a related one, as it effects only non-public projects), so feel free to point to the correct issue & I'll copy my comment there.

What we are seeing is that the requests for images from the email's being denied for security reasons (whereas gmail requests are within the same browser that is logged into redmine, so they work).

```
127.6.12.34 -- [2013-01-31T18:03:36+00:00] "GET /attachments/download/552 HTTP/1.1" 302 169 0.020 127.6.12.34 -- [2013-01-31T18:03:36+00:00] "GET /login?back_url=http%3A%2F%2Four.redmine.host.com%2Fattachments%2Fdownload%2F552 HTTP/1.1" 200 4170 0.040
```

As such, my recommended fix (while maintaining some form of security) is that:

- 1. a new 'shared secret' field be added to the attachment table
- 2. that it be auto-populated with a random but ascii-nice hash
- 3. that urls to attachments from emails should include this shared secret (e.g. "/attachments/download/552/3MXtKsTQ")
- 4. that the attachment controller accept the hash and release the data to the email client

Variations might include the secret being per-ticket, or per-user (!), or changing with time/privileges (but breaks old emails).

#13 - 2013-01-31 19:38 - Robert Hailey

Come to think of it... lacing the url with the user's api key (e.g. as a query string) might already be a workable solution.

#14 - 2013-02-14 13:14 - Anonymous

While not everyone would be happy with this, I would personally (on my particular install) not have an issue with removing the authentication requirement on the attachments folder. Could this be done by modifying the apache config upstream of any processing by thin/mongrel/etc.?

If so, would anyone with better Apache than me mind suggesting how to prefix the existing config? Mine (the default Bitnami install) currently reads:

```
ProxyPass /redmine balancer://redminecluster
ProxyPassReverse /redmine balancer://redminecluster

<Proxy balancer://redminecluster>
BalancerMember http://127.0.0.1:3001/redmine
BalancerMember http://127.0.0.1:3002/redmine
</Proxy>
```

#15 - 2013-02-14 13:34 - Anonymous

Scratch that - just realised that you can't retrieve the full file path from the URL request without DB lookups, so the request has to be processed by redmine.

#16 - 2013-02-14 13:50 - Anonymous

- File attachments_controller.allow_without_auth.patch added

OK, so a quick hack for those in the same position as me (i.e. not too concerned about login security for attachment retrieval) is to use the attached patch.

NOTE: I've not used patch/diff before, so it may not be in the right format. If in doubt, the line proposed should be added at attachments_controller.rb after line 22.

I would love a proper (read: secure) fix, however, along the lines suggested by Robert Hailey. Is there a security concern with handing out the API key over email and putting it in every image URL?

#17 - 2013-02-14 16:55 - Robert Hailey

- File f2770-unauthorized-attachments.patch added

Wow thanks for the patch, this is really helpful.

Al McNicoll wrote:

NOTE: I've not used patch/diff before, so it may not be in the right format. If in doubt, the line proposed should be added at attachments_controller.rb after line 22.

Yea, even a line number is still a bit shaky without a version number (& unmodified sources).

I was told some time ago that the customary way to run diff is one of two equivalent ways:

```
diff -wub $ORIGINAL $MODIFIED
diff -wub original/file.ext{.bak,}
```

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...and that is now a habit, I don't think I use diff any other way.

I've taken the liberty of reformulating your patch (attached & seen below). Although I'm quite sure, it might be good to object if the added line is in the wrong place.

```
--- app/controllers/attachments_controller.rb.bak 2013-02-14 09:43:05.000000000 -0600  
+++ app/controllers/attachments_controller.rb 2013-02-14 09:43:26.000000000 -0600  
@@ -20,6 +20,7 @@  
   before_filter :file_readable, :read_authorize, :only => [:show, :download]  
   before_filter :delete_authorize, :only => :destroy  
   before_filter :authorize_global, :only => :upload  
+ skip_before_filter :check_if_login_required  
accept_api_auth :show, :download, :upload
```

#18 - 2013-02-14 17:23 - Robert Hailey

Unfortunately McNicoll's patch does not work for me (version 1.4.x), I have to disable the read_authorize filter too:

```
diff --git a/app/controllers/attachments_controller.rb b/app/controllers/attachments_controller.rb
index cb975e8..46bd8ef 100644
--- a/app/controllers/attachments_controller.rb
+++ b/app/controllers/attachments_controller.rb
@@ -17,9 +17,10 @@

class AttachmentsController < ApplicationController
   before_filter :find_project, :except => :upload
- before_filter :file_readable, :read_authorize, :only => [:show, :download]
+ before_filter :file_readable, :read_authorize, :only => :show
   before_filter :delete_authorize, :only => :destroy
   before_filter :authorize_global, :only => :upload
+ skip_before_filter :check_if_login_required, :only => :download

accept_api_auth :show, :download, :upload
```

#19 - 2013-03-21 17:59 - Fernando Hartmann

+1 to solve this.

A lot of my users complain about to have to log in Redmine just to see the in-line image.

How about to have an option to attach the image on the email body? The mail will become bigger it may be a less price to pay to have the image in the email.

#20 - 2013-03-21 18:02 - Brian Crowell

Fernando Hartmann wrote:

How about to have an option to attach the image on the email body? The mail will become bigger it may be a less price to pay to have the image in the email.

That's actually what my patches in #3760 do.

#21 - 2013-03-21 18:06 - Fernando Hartmann

Brian Crowell wrote:

That's actually what my patches in #3760 do.

So I suggest this two and #12516 should set as related

#22 - 2013-03-21 18:07 - Brian Crowell

Sorry for the duplicate update. Hit Refresh in the browser.

```
#23 - 2013-05-21 11:24 - Christian Baus
+1 for this :)
```

```
#24 - 2013-08-04 14:11 - Jiří Křivánek
```

+1

I would preffer having the configuration options:

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- Either allow downloading the email attached images without login.
- Or enclose the images directly into the email body (multipart emails work fine these days to me with the QR-code images).
- Or keep the current behavior i.e. the email images are completely useless as the email client cannot log into Redmine to download it (well, may be that some email clients can be configured for this I am using Apple Mail and have no idea how to achieve this).

#25 - 2014-06-24 13:32 - Toshi MARUYAMA

- Related to Defect #16989: Inline images in email does not appear when thumbnail macro is used. added

#26 - 2014-06-27 09:45 - Kevin Palm

+1 for any of the proposed solutions

#27 - 2014-11-05 11:27 - Sylvain Tissot

+1 we encounter the same problem on a Redmine server running over HTTPS.

The inline images do not display in Apple Mail, instead the user sees a question mark.

#28 - 2015-02-10 14:13 - Dima Kalachov

Hey guys!

Here is solution using multipart emails: https://github.com/dkalachov/redmine_email_images

Tested on redmine 2.6 and 3.0.

#29 - 2015-06-26 09:40 - huang huang

Can't upload attachment when create new issue or update via email.

```
huanghanzhen@ee-200:~/rubyworkspace/function_tracker/redmine-3.0.3$ rake redmine:email:receive_pop3 RAILS_ENV=
"production" host=fg-pop.chthibox.net username=xxxx password=xxxx folder=Inbox project=test allow_override=pro
iect --trace
** Invoke redmine:email:receive_pop3 (first_time)
** Invoke environment (first_time)
** Execute environment
** Execute redmine:email:receive_pop3
undefined method `charset' for nil:NilClass
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/plugins/redmine_email_images/lib/email_receive
_inline_patch.rb:43:in `decode_part_body'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/plugins/redmine_email_images/lib/email_receive
_inline_patch.rb:28:in `decoded_html'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/plugins/redmine_email_images/lib/email_receive
_inline_patch.rb:15:in `add_attachments_with_remove_inline_images'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/app/models/mail_handler.rb:206:in `receive_iss
110
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/app/models/mail_handler.rb:182:in `dispatch_to
_default'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/app/models/mail_handler.rb:167:in `dispatch'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/app/models/mail_handler.rb:142:in `receive'
/var/lib/gems/2.1.0/gems/actionmailer-4.2.1/lib/action_mailer/base.rb:530:in `block in receive'
/var/lib/gems/2.1.0/gems/activesupport-4.2.1/lib/active_support/notifications.rb:164:in `block in instrument'
/var/lib/gems/2.1.0/gems/activesupport-4.2.1/lib/active_support/notifications/instrumenter.rb:20:in `instrumen
t'
/var/lib/gems/2.1.0/gems/activesupport-4.2.1/lib/active_support/notifications.rb:164:in `instrument'
/var/lib/gems/2.1.0/gems/actionmailer-4.2.1/lib/action_mailer/base.rb:527:in `receive'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/app/models/mail_handler.rb:46:in `receive'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/app/models/mail_handler.rb:51:in `safe_receive
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/lib/redmine/pop3.rb:51:in `block (2 levels) in
/usr/lib/ruby/2.1.0/net/pop.rb:665:in `each'
/usr/lib/ruby/2.1.0/net/pop.rb:665:in `each_mail'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/lib/redmine/pop3.rb:48:in `block in check'
/usr/lib/ruby/2.1.0/net/pop.rb:531:in `start'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/lib/redmine/pop3.rb:43:in `check'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/lib/tasks/email.rake:161:in `block (4 levels)
in <top (required)>'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/app/models/mailer.rb:383:in `with_synched_deli
veries'
/home/huanghanzhen/rubyworkspace/function_tracker/redmine-3.0.3/lib/tasks/email.rake:160:in `block (3 levels)
in <top (required)>'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/task.rb:240:in `call'
```

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/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/task.rb:240:in `block in execute'

```
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/task.rb:235:in `each'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/task.rb:235:in `execute'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/task.rb:179:in `block in invoke_with_call_chain'
/usr/lib/ruby/2.1.0/monitor.rb:211:in `mon_synchronize'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/task.rb:172:in `invoke_with_call_chain'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/task.rb:165:in `invoke'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:150:in `invoke_task'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:106:in `block (2 levels) in top_level'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:106:in `each'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:106:in `block in top_level'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:115:in `run_with_threads'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:100:in `top_level'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:78:in `block in run'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:176:in `standard_exception_handling'
/var/lib/gems/2.1.0/gems/rake-10.4.2/lib/rake/application.rb:75:in `run'
/var/lib/gems/2.1.0/gems/rake-10.4.2/bin/rake:33:in `<top (required)>'
/usr/local/bin/rake:23:in `load'
/usr/local/bin/rake:23:in `<main>'
```

#30 - 2015-07-17 20:09 - Alexander Lyzhenkov

+1

#31 - 2017-01-23 08:11 - Igor Antonevich

+1. Any ideas for fix this issue?

#32 - 2018-10-01 11:43 - Erich Balan

+1. Is there an update about this issue?

#33 - 2019-05-05 11:44 - Sunding Wei

With slight modification to Robert Lemke Hailey, the fix works for Redmine v3.4.4-stable.

```
--- attachments_controller.rb.old
                                  2019-05-05 17:33:49.050841458 +0800
+++ attachments_controller.rb 2019-05-05 17:39:45.647950163 +0800
@@ -18,7 +18,7 @@
class AttachmentsController < ApplicationController</pre>
  before_action :find_attachment, :only => [:show, :download, :thumbnail, :update, :destroy]
  before_action :find_editable_attachments, :only => [:edit_all, :update_all]
  before_action :file_readable, :read_authorize, :only => [:show, :download, :thumbnail]
  before_action :file_readable, :read_authorize, :only => [:show, :thumbnail]
  before_action :update_authorize, :only => :update
  before_action :delete_authorize, :only => :destroy
  before_action :authorize_global, :only => :upload
@@ -27,6 +27,9 @@
  # MIME type text/javascript.
  skip_after_action :verify_same_origin_request, :only => :download
+ # INSECURE: download attachments without login, fix for showing images in email
  skip_before_action :check_if_login_required, :only => :download
  accept_api_auth :show, :download, :thumbnail, :upload, :update, :destroy
def show
```

#34 - 2019-12-25 13:41 - Nick Nick

guys, what kind of plugin works on version 4.0.2?

#35 - 2020-02-18 15:09 - Robert Röttger

Nick Nick wrote:

guys, what kind of plugin works on version 4.0.2?

I'm interested too.

#36 - 2020-02-24 15:18 - Robert Korulczyk

Since now each user receives its own email message, it could be solved using tokens in URLs (similar as for atom feeds). All images in email message could use URLs like https://example.com/attachments/download/123/image.png?key=somerandomtoken - server could identify user by token and check if it has permissions to see this image.

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#37 - 2020-05-28 09:48 - Edouard COMTET

If someone know how to fix that (allow everyone to access to attachement to display them in mails), I'm interested too.

#38 - 2020-07-29 19:55 - David Gessel

yes, me too. I'm very sad v4 broke the plugin that was making this work. It seems like a good core feature.

#39 - 2021-03-02 11:28 - David Doležal

+1 for 4.1.1 stable

#40 - 2021-03-05 17:37 - David Doležal

Sunding Wei wrote:

With slight modification to Robert Lemke Hailey, the fix works for Redmine v3.4.4-stable.

[...]

I use this modification for 4.1.1 stable and it works great! Good job Wei!

#41 - 2021-04-23 10:04 - Sunding Wei

Amazing, after 12 years, we still want this missing feature, and toast for long-lived Redmine! The patch still works for Redmine 4.2.x

```
diff --git a/app/controllers/attachments_controller.rb b/app/controllers/attachments_controller.rb
index 1956f01e3..d8d8895da 100644
 -- a/app/controllers/attachments_controller.rb
+++ b/app/controllers/attachments_controller.rb
@@ -24,7 +24,7 @@ class AttachmentsController < ApplicationController
  before_action :find_container, :only => [:edit_all, :update_all, :download_all]
  before_action :find_downloadable_attachments, :only => :download_all
  before_action :find_editable_attachments, :only => [:edit_all, :update_all]
  before_action :file_readable, :read_authorize, :only => [:show, :download, :thumbnail]
+ before_action :file_readable, :read_authorize, :only => [:show, :thumbnail]
  before_action :update_authorize, :only => :update
  before_action :delete_authorize, :only => :destroy
  before_action :authorize_global, :only => :upload
@@ -33,6 +33,9 @@ class AttachmentsController < ApplicationController
  # MIME type text/javascript.
  skip_after_action :verify_same_origin_request, :only => :download
+ # INSECURE: download attachments without login, fix for showing images in email
+ skip_before_action :check_if_login_required, :only => :download
  accept_api_auth :show, :download, :thumbnail, :upload, :update, :destroy
def show
```

#42 - 2021-10-05 12:24 - David Doležal

Sunding Wei wrote:

Amazing, after 12 years, we still want this missing feature, and toast for long-lived Redmine! The patch still works for Redmine 4.2.x

[...]

Hi Wei.

I just tested it on Redmine 4.2.2 and it doesn't work. Something bloked it.

Here is my setup:

```
Environment:
                                 4.2.2.stable
 Redmine version
                                 2.6.6-p146 (2020-03-31) [x64-mingw32]
 Ruby version
 Rails version
                                 5.2.6
 Environment
                                 production
 Database adapter
                                 Mysq12
 Mailer queue
                                 ActiveJob::QueueAdapters::AsyncAdapter
 Mailer delivery
SCM:
 Filesystem
```

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```
Redmine plugins:

redmine_custom_workflows

redmine_extended_watchers

redmine_home_page_redirector

redmine_lightbox2

redmine_wysiwyg_editor

1.0.0

0.5.0

0.21.0
```

#43 - 2021-11-09 18:02 - David Doležal

David Doležal wrote:

Sunding Wei wrote:

Amazing, after 12 years, we still want this missing feature, and toast for long-lived Redmine! The patch still works for Redmine 4.2.x

[...]

Hi Wei,

I just tested it on Redmine 4.2.2 and it doesn't work. Something bloked it.

Here is my setup:

[...]

Hi there, so I solved this in my own. Problem was in security policies...

#44 - 2022-03-16 09:32 - David Doležal

- File email_with_inline_image.PNG added
- File email_with_inline_image_source_code.png added
- File result_click_on_link_without_log_in_redmine.png added
- File result_click_on_link_with_log_in_redmine.png added

David Doležal wrote:

Sunding Wei wrote:

Amazing, after 12 years, we still want this missing feature, and toast for long-lived Redmine! The patch still works for Redmine 4.2.x

[...]

Hi Wei,

I just tested it on Redmine 4.2.2 and it doesn't work. Something bloked it.

Here is my setup:

[...]

Hi there,

I just installed latest stable 4.2.4 and I have the same sh*t again...

```
class AttachmentsController < ApplicationController
include ActionView::Helpers::NumberHelper</pre>
```

```
before_action :find_attachment, :only => [:show, :download, :thumbnail, :update, :destroy]
before_action :find_container, :only => [:edit_all, :update_all, :download_all]
before_action :find_downloadable_attachments, :only => :download_all
before_action :find_editable_attachments, :only => [:edit_all, :update_all]
# before_action :file_readable, :read_authorize, :only => [:show, :download, :thumbnail]
before_action :file_readable, :read_authorize, :only => [:show, :thumbnail]
before_action :update_authorize, :only => :update
before_action :delete_authorize, :only => :destroy
before_action :authorize_global, :only => :upload

# Disable check for same origin requests for JS files, i.e. attachments with
# MIME type text/javascript.
skip_after_action :verify_same_origin_request, :only => :download

# INSECURE: download attachments without login, fix for showing images in email
skip_before_action :check_if_login_required, :only => :download
```

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I had last time with security, but in this time, I'm 95% sure, that all fit correctly. Any idea where I made mistake or what to check?

In pics below I show how it (doesn't) works now.

#45 - 2022-03-25 06:11 - Guillaume Bourque

Working for me on 4.1.6

Why don't the maintainer merge a fix so that we don't have to bother applying this patch. I't a very nice feature.

Bye

#46 - 2022-03-25 11:18 - David Doležal

David Doležal wrote:

David Doležal wrote:

Sunding Wei wrote:

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[...]

Hi Wei.

I just tested it on Redmine 4.2.2 and it doesn't work. Something bloked it.

Here is my setup:

[...]

Hi there.

I just installed latest stable 4.2.4 and I have the same sh*t again...

[...]

I had last time with security, but in this time, I'm 95% sure, that all fit correctly. Any idea where I made mistake or what to check?

In pics below I show how it (doesn't) works now.

I just found that 5% of sure... It looks like problem is not in this patch, but in database. I tested fresh instalation of REDMINE 4.2.4 with own (test) database and it worked OK. After that I take production database from different machine, replace test database and it doesn't work. Pictures aren't visible in email body.

Do you have any idea what I do wrong? Thanks for help.

#47 - 2022-04-20 11:15 - David Doležal

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Nobody?:-(

#48 - 2022-05-21 17:53 - Iceforest Iceforest

in redmine version 4.2.6, the config worked, but something happened in version 5.0.1 and a similar config does not work. Maybe who knows what kind of protection they put additional?

```
class AttachmentsController < ApplicationController
  include ActionView::Helpers::NumberHelper

before_action :find_attachment, :only => [:show, :download, :thumbnail, :update, :destroy]
  before_action :find_container, :only => [:edit_all, :update_all, :download_all]
  before_action :find_downloadable_attachments, :only => :download_all
  before_action :find_editable_attachments, :only => [:edit_all, :update_all]
  before_action :file_readable, :read_authorize, :only => [:show,:thumbnail]
  before_action :update_authorize, :only => :update
  before_action :delete_authorize, :only => :destroy
  before_action :authorize_global, :only => :upload

# Disable check for same origin requests for JS files, i.e. attachments with
  # MIME type text/javascript.
  skip_after_action :verify_same_origin_request, :only => :download
  skip_before_action :check_if_login_required, :only => :download
```

#49 - 2022-10-26 11:56 - Olivier Houdas

Hi.

We intend in our company to switch from an old version of Redmine to 5.0, and we would like to keep this feature, if anyone has a fix for Redmine 5.0, we're interested!

Thank you

#50 - 2023-05-25 11:33 - Ronny Egner

Hi,

attachment mails dont get surpressed. is there a Way to do that.

Viele Grüße

Ronny Egner

#51 - 2023-05-25 11:34 - RM /dev/null

Hi,

I tested the combination of new <u>Silencer 3</u> and <u>Redmine Email Images</u>, but have encountered a problem. If there is an update with an image, it is sent out even if the notification is suppressed with Silencer and / or the update is marked as private.

Would be nice to have the feature to have private or suppressed image uploads?

#52 - 2023-05-26 04:16 - Adrien Crivelli

https://github.com/INSANEWORKS/redmine_email_images is a great plugin to see images in emails. I wish I discovered it sooner.

#53 - 2023-10-20 10:41 - sosogh sosogh

https://github.com/INSANEWORKS/redmine_email_images

This plugin use the following regex (in redmine_email_images/init.rb) to capture the image url in the original email generated by redmine.

```
 \texttt{FIND\_IMG\_SRC\_PATTERN} = /(< \texttt{img} [^>] + \texttt{src="}) \ ((?:\#\{\texttt{Setting.protocol} + "://[^/] + " + \texttt{Redmine}: \texttt{Utils.relative\_url\_root} \} )
```

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so it will only capture the image url in absolute path format, not in the relative path format, such as

It works well if the remdmine issue is edited by the default original editor .

If you use the thirdpart editor to editor the issue, the image url may be in the relative path format

so ,you would probably change it to make it more compatible

FIND_IMG_SRC_PATTERN = /(<img[^>]+src=")([^"]+)("[^>]*>)/

#54 - 2024-10-03 17:39 - popy popy

Thanks for the hint to the plugin: https://github.com/INSANEWORKS/redmine_email_images

On my installation (redmine 5.0.5) it had an issue and did not work.

I have fixed the issue here:

https://github.com/popy2k14/redmine email images/tree/fix images not inlined redmine 5

and made an PR:

https://github.com/INSANEWORKS/redmine_email_images/pull/4

#55 - 2024-11-16 18:00 - Leonardo Fiorot

+1, version 6.0.1

#56 - 2025-05-20 11:24 - David Doležal

- File clipboard-202505201123-3g68n.png added

It's unbelievable that this hack still works after 16 years. Just tested it on version 6.0.4. I only edited the attachments_controller.rb file in <root>/app/controllers.

clipboard-202505201123-3g68n.png

#57 - 2025-06-04 15:10 - Rob Vatreni

Hi, I've been through this and several other posts. However I inherited a reasonably old but working redmine system, so petrified of screwing it up by adding something that breaks it. I want to see images in emails. The current system does have a plugin already but I've never installed one before:

Environment:

Redmine version 4.1.0.stable

Ruby version 2.5.1-p57 (2018-03-29) [x86_64-linux-gnu]

Rails version 5.2.4.1
Environment production
Database adapter PostgreSQL

Mailer queue ActiveJob::QueueAdapters::AsyncAdapter

Mailer delivery smtp

SCM:

Git 2.17.1

Filesystem
Redmine plugins:

that_attachments_limit 0.0.1

Which version of the plugin should I install? Thanks

Files

ticket_with_inline_image.png	20.4 KB	2009-02-21	Jean-Philippe Lang
6-30-2011_3-12-19_PM.png	35.1 KB	2011-06-30	Gilbert Flamino
6-30-2011_3-11-28_PM.png	15.5 KB	2011-06-30	Gilbert Flamino
hack_fix_missing_attachments.patch	1.12 KB	2011-07-21	Brian Crowell
attachments_controller.allow_without_auth.patch	56 Bytes	2013-02-14	Anonymous

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f2770-unauthorized-attachments.patch	467 Bytes	2013-02-14	Robert Hailey
email_with_inline_image.PNG	7.78 KB	2022-03-16	David Doležal
email_with_inline_image_source_code.png	28.8 KB	2022-03-16	David Doležal
result_click_on_link_without_log_in_redmine.png	21.1 KB	2022-03-16	David Doležal
result_click_on_link_with_log_in_redmine.png	10.3 KB	2022-03-16	David Doležal
clipboard-202505201123-3g68n.png	145 KB	2025-05-20	David Doležal

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