

## Redmine - Defect #27984

### Arabic Support Issues

2018-01-13 12:43 - Omar Shaker

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.4.3
<b>Resolution:</b>	Invalid		
<b>Description</b>			
Hi,  When ever I write using Arabic language in redmine, I get an internal error.			
<b>Related issues:</b>			
Related to Redmine - Feature #31921: Changes to properly support 4 byte chara...			<b>Closed</b>

### History

#### #1 - 2018-01-13 13:13 - Toshi MARUYAMA

- Status changed from New to Closed
- Priority changed from Urgent to Normal
- Resolution set to Invalid

Please use forum for question.

#### #2 - 2018-01-13 13:21 - Omar Shaker

log says:

```
ActiveRecord::StatementInvalid (Mysql2::Error: Incorrect string value: '\xD9\x82\xD9\x8A\xD8xBA...' for column 'notes' at row 1: INSERT INTO `journals` (`journalized_id`, `journalized_type`, `user_id`, `notes`, `created_on`) VALUES (28, 'Issue', 6, '👍👍👍👍', '2018-01-13 15:26:00')):
app/models/journal.rb:82:in `save'
app/models/issue.rb:1839:in `create_journal'
app/models/issue.rb:210:in `create_or_update'
app/controllers/issues_controller.rb:558:in `block in save_issue_with_child_records'
app/controllers/issues_controller.rb:546:in `save_issue_with_child_records'
app/controllers/issues_controller.rb:168:in `update'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

#### #3 - 2018-01-13 13:25 - Omar Shaker

Toshi MARUYAMA wrote:

Please use forum for question.

okay: <https://www.redmine.org/boards/1/topics/54399>

help please

#### #4 - 2019-08-17 18:29 - Marius BĂLTEANU

- Related to Feature #31921: Changes to properly support 4 byte characters (emoji) when database is MySQL added