

Redmine - Defect #29300

New issue can't select read-only tracker

2018-07-30 21:05 - Pavel Rosický

Status:	Confirmed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues workflow	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
Description I have 2 trackers, default and read-only 1/ go to New issue 2/ select the read-only tracker (the field disappears and can't be changed anymore) 3/ after sumbitting issue has the default tracker desired behaviour: it should be possible to create a new issue with a read-only tracker. It can by done via api and later on the edit form. related: #19162			
Related issues: Related to Redmine - Defect #34778: Inconsistencies working with workflow per... Confirmed			

History

#1 - 2018-08-05 01:51 - Go MAEDA

Would you explain what "read-only tracker" means?

#2 - 2018-08-05 07:49 - Pavel Rosický

- File new_issue.png added
- File workflow.png added

It's on the workflow page. For a given role and status you can choose that the tracker is read-only. It means it can't be changed afterwards if these conditions are met (status + role). See screens.

This works with existing issues on the edit page. However when creating the issue, there is no option to select the tracker. The select box will be hidden if I choose a tracker like this and I also can't change it back without refreshing the whole page. Even if I choose a read-only tracker (the select box disappers) and hit the confirm button, the issue I've just created has a different tracker, not the one I've just chosen.

On a new form, tracker_id attribute isn't part of the request, there isn't any select box or a hidden field, so the default tracker is chosen instead. I can do the same request via api [POST /issues?issue[tracker_id]=x] and I can choose a read-only tracker this way. It also can be done in gui but only after the issue is created on the edit form, this behaviour isn't unified.

current behaviour - issues/new (wrong)

default -> read-only - the select-box disappears
read-only -> default - once I've selected a read-only tracker I can't change it back

desired behaviour:

default -> read-only
read-only -> default - I can choose between them and the issue will be created with that tracker

current behaviour - issues/[id]/edit: (correct)

default -> read-only - the select-box won't disappear
read-only -> default - I can change it back before saving
(saved)read-only -> default - I can't change it because workflow conditions are met. The current read-only tra
cker is the only one available.

btw: it makes the test in [#19162](#) partly obsolete, because after my patch the tracker_id select-box will always be visible on a new form.

#3 - 2020-12-06 05:17 - Go MAEDA

- Tracker changed from Patch to Defect
- Status changed from New to Confirmed

#4 - 2022-01-03 01:38 - Go MAEDA

- Related to Defect #34778: Inconsistencies working with workflow permissions added

Files

issues_controller_test.rb.patch	518 Bytes	2018-07-30	Pavel Rosický
_form.html.erb.patch	724 Bytes	2018-07-30	Pavel Rosický
new_issue.png	16.9 KB	2018-08-05	Pavel Rosický
workflow.png	50 KB	2018-08-05	Pavel Rosický