

## Redmine - Defect #29312

### Spent time report does not show all logged time entries with parent task in different projects

2018-08-01 16:45 - Oliver Gmelch

<b>Status:</b> New	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Time tracking	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b> 3.4.5
<b>Resolution:</b>	
<b>Description</b>	
<p>We are currently running into the issue that the spent time report from a parent task does not work properly when confronted with sub tasks from different projects.</p> <p>So we are running a structure similar to this:</p> <ul style="list-style-type: none"><li>- Projects<ul style="list-style-type: none"><li>- P1_Particular customer project</li><li>- Global helpdesk</li></ul></li></ul> <p>Hence, the ticket hierarchy would look like this:</p> <ul style="list-style-type: none"><li>- #1: Parent task =&gt; Global helpdesk</li><li>- #2: Development task =&gt; subtask of #1, located in project P1</li></ul> <p>On the parent task's detail page #1, all time entries tracked against any of the sub tasks are calculated correctly (including those sub tasks from other projects).</p> <p>However, when clicking on the calculated time, the spent time report shows up, including spent time entries for the current project only and hence displaying incorrect values (mostly zero).</p> <p>A temporary workaround for us is to visit the spent time report not directly from the project but from the global perspective which shows correct values.</p> <p>So to conclude:</p> <ul style="list-style-type: none"><li>- This URL here does not work: <a href="https://redmine_base_domain/projects/helpdesk/time_entries?issue_id=%7E1">https://redmine_base_domain/projects/helpdesk/time_entries?issue_id=%7E1</a></li><li>- This URL here shows correct values (mind that it does not contain the project reference): <a href="https://redmine_base_domain/time_entries?issue_id=%7E1">https://redmine_base_domain/time_entries?issue_id=%7E1</a></li></ul> <p>Given the fact that the calculation on the parent task's detail page works correctly, I would consider this a bug.</p> <p>Currently running Redmine v3.4.5. In case you need more information to reproduce this behaviour, I will be glad to support.</p>	
<b>Related issues:</b>	
Duplicated by Redmine - Defect # 33193: Defect for Spent time at issues page ...	<b>Closed</b>
Duplicated by Redmine - Defect # 30359: Time entries of subtasks in other pro...	<b>Closed</b>

## History

### #1 - 2020-03-24 14:19 - Go MAEDA

- Duplicated by Defect #33193: Defect for Spent time at issues page for issue that is parent to other projects issue added

### #2 - 2020-03-24 14:21 - Go MAEDA

- Duplicated by Defect #30359: Time entries of subtasks in other projects are not listed added

### #3 - 2020-03-24 14:48 - VD DV

Please update affected version on this issue. This Issue exists on recent versions also.

Thank you

