

Redmine - Defect #29605

Redmine doesn't recover from DB timeouts with TinyTds and MS SQL

2018-09-13 14:08 - Serghei Zagorinyak

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Database	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.4
Resolution:			

**Description**

From time to time Redmine fails with messages like:

```
ActiveRecord::StatementInvalid (TinyTds::Error: Adaptive Server connection timed out: EXEC sp_executesql N'SELECT [issues].* FROM [issues] WHERE [issues].[id] = @0 ORDER BY [issues].[id] ASC OFFSET 0 ROWS FETCH NEXT 1 ROWS ONLY', N'@0 int', @0 = 489757)
```

This is most likely to happen in application\_controller, issues\_controller or projects\_controller. I'd expect Redmine to retry the request at least once after it has failed, but it doesn't seem to do so.

Current RM setting is:

Redmine version	3.4.4.stable
Ruby version	2.3.5-p376 (2017-09-14) [x86_64-linux]
Rails version	4.2.8
Environment	production
Database adapter	SQLServer (TinyTds 1.0.5)