

Redmine - Defect #29621

I can not attach a file to a ticket (there is no button)

2018-09-17 09:51 - Ayami Yasuoka

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Duplicate		
Description I want to attach a file to the ticket, but I can not attach it because there is no "select file" button even when opening the ticket edit screen. Administration → Roles and permissions → Permissions report → Issue tracking → Add notes ↑However, if you check here, "Select file" button will appear. When I want to attach a file, do I have to check "Add notes" Roles and permissions? Redmine version□Redmine3.4.6□□But this phenomenon occurred since "Redmine3.0.1". Ruby version□2.3.3-p222 Rails version□4.2.8 Thank you for always making efforts to respond and improve Redmine's problems.			
Related issues: Is duplicate of Redmine - Defect #27622: When disabling notes for a role, fil... New			

History

#1 - 2018-09-18 06:24 - Go MAEDA

- Category set to Issues
- Status changed from New to Closed
- Resolution set to Duplicate

Ayami Yasuoka wrote:

When I want to attach a file, do I have to check "Add notes" Roles and permissions?

Yes, "Add notes" permission is required to attach files to existing issues.

#2 - 2018-09-18 06:24 - Go MAEDA

- Is duplicate of Defect #27622: When disabling notes for a role, file upload disapperas too at issue update added

#3 - 2018-09-19 02:27 - Ayami Yasuoka

Thanks!