

Redmine - Feature #30796

Add a category field in support tracker

2019-02-13 10:32 - Pierre CHEVANNE

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Custom fields	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
<p>Hi guys,</p> <p>I we are using Redmine for our informatic support departement (help desk).</p> <p>I want to add a field in the support tracker, corresponding to a category (Network / Firewall / hardware...)In order to make it appear in the main view.</p> <p>My question is, do I have to use the field category in the standard fields or do i need to use a personalized field and manage it (add list value)</p> <p>Sorry for my english (i'm French :).</p> <p>If you need more information, i will be able to give you more !</p> <p>Thanks</p> <p>Troy</p>			

Files

Sans titre.png

27.6 KB

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Pierre CHEVANNE