

## Redmine - Defect #31708

### Not able to add member to a project

2019-07-11 10:43 - Carmelo Pansera

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Administration	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.0.1
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<p>Hello</p> <p>when i go to admin projet members i have the message No "data to display" and it's not possible to add a user clicking on "New member"</p> <p>I already seach for this topic and found only the fact that we need role defined (I have roles defined)</p> <p>Manager Developer Reporter EndUser Non member Anonymous</p> <p>Redmine Version 4.0.1.stable intalled on Ubuntu 19</p> <p>Thank you for your help</p> <p>Regards CPA</p>			
<b>Related issues:</b>			
Related to Redmine - Defect # 31870: Remove deprecated .zIndex() method			<b>Closed</b>

### History

#### #1 - 2019-07-12 01:50 - Mizuki ISHIKAWA

Carmelo Pansera wrote:

*when i go to admin projet members i have the message No "data to display" and it's not possible to add a user clicking on "New member"*

Could you share the screenshot after clicking on the "New member" link?

#### #2 - 2019-07-12 09:43 - Carmelo Pansera

- File ScreenShot.jpg added

Hello

Attached the Screenshot

when i click there Something that is show in th middle of the screen i suppos that it's "Loading"

Kind regards

CPA

2022-08-20

1/6

**#3 - 2019-07-21 09:48 - Doruk Fişek**

The screenshot seems perfectly normal. It says "no data to display" since there aren't any members added to the project.

What happens when you go to the "add member" string (the one with the blue color) and click on it?

**#4 - 2019-07-22 10:59 - Carmelo Pansera**

Hello  
after clicking on the "New member" link there a message "Loading" with the clock is displayed Under the line "no data to display"  
BUT nothing else as if no user list can be displayed

best regards

CPA

**#5 - 2019-07-23 11:21 - Doruk Fişek**

Can you take a look at the production.log and the application server (e.g.: Passenger, Puma, Thin, vs) logs? When you hit "add new member" there will probably be an error there.

**#6 - 2019-07-23 12:46 - Carmelo Pansera**

Hello  
the message  
Processing by MembersController#new as JS  
Parameters: {"project\_id"=>"xxxxxx"}  
Current user: admin (id=1)  
Rendering members/new.js.erb  
Rendered members/\_new\_form.html.erb (45.9ms)  
Rendered members/\_new\_modal.html.erb (49.6ms)  
Rendered members/new.js.erb (53.0ms)  
Completed 200 OK in 78ms (Views: 61.8ms | ActiveRecord: 8.8ms)

best regards

Carmelo

**#7 - 2019-07-25 10:50 - Carmelo Pansera**

Hello  
find an explanation here <http://www.redmine.org/issues/25207>

Best regards

CPA

**#8 - 2019-07-25 11:18 - Marius BALTEANU**

- Status changed from New to Closed

- Resolution set to Invalid

Carmelo Pansera wrote:

*Hello*  
*find an explanation here <http://www.redmine.org/issues/25207>*  
  
*Best regards*  
*CPA*

Thanks for the feedback, I'll close this issue.

**#9 - 2019-07-26 17:40 - Carmelo Pansera**  
*- Status changed from Closed to Reopened*

Hello  
In fact i Don't know how to solve it

There is also an other issue concerning add Watchers that is also NOT working like adding members

Is it possible to have the "to do" to solve these issues  
Thank you  
CPA

**#10 - 2019-08-22 01:42 - Carmelo Pansera**

Hello  
Any news on this topic, It's urgent for me  
Thank you  
Best regards  
CPA

**#11 - 2019-08-31 00:53 - Carmelo Pansera**

Hello  
Any news on this topic, It's urgent for me  
Thank you  
Best regards  
CPA

**#12 - 2019-09-08 09:46 - Go MAEDA**

What web browser do you use?

Yesterday I found that the same behavior can be observed when accessing Redmine with Internet Explorer 9.

**#13 - 2019-09-08 21:57 - Carmelo Pansera**

Hello

Thank for your answer

I try chrome and Firefox browser with the same result

If i install a bitnami 4.0.4-5 installer it works BUT i Don't want to use bitnami

My version

Environment UBUNTU:

Redmine version 4.0.1.stable  
Ruby version 2.5.5-p157 (2019-03-15) [x86\_64-linux-gnu]  
Rails version 5.2.3  
Environment production  
Database adapter Mysql2  
Mailer queue ActiveSupport::QueueAdapters::AsyncAdapter  
Mailer delivery smtp

I didn't find how to patct to the last version (the Ubuntu svn didn't contain the last version)

Best regards

CPA

#### #14 - 2019-09-10 12:29 - Paweł Szmigiel

Carmelo Pansera wrote:

```
Hello  
Thank for your answer  
I try chrome and Firefox browser with the same result  
If i install a bitnami 4.0.4-5 installer it works BUT i Don't want to use bitnami  
My version  
Environment UBUNTU:  
Redmine version 4.0.1.stable  
Ruby version 2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]  
Rails version 5.2.3  
Environment production  
Database adapter Mysql2  
Mailer queue ActiveSupport::QueueAdapters::AsyncAdapter  
Mailer delivery smtp  
I didn't find how to patct to the last version (the Ubuntu svn didn't contain the last version)  
Best regards  
CPA
```

Hi, I have the same issue on Redmine 4.0.4, don't have CSP enabled, can't find any solution to this, would appreciate any help.

#### #15 - 2019-09-13 14:43 - Paweł Szmigiel

I figured out that this problem is connected to the jquery-ui version 1.12, which has Deprecated .zIndex() function. You can manually edit application.js like here:

<https://bugs.launchpad.net/ubuntu/+source/redmine/+bug/1838407>

#### #16 - 2019-09-13 16:39 - Go MAEDA

- Related to Defect #31870: Remove deprecated .zIndex() method added

**#17 - 2019-09-13 16:51 - Go MAEDA**

Paweł Szmigiel wrote:

*I figured out that this problem is connected to the jquery-ui version 1.12, which has Deprecated .zIndex() function. You can manually edit application.js like here:*

<https://bugs.launchpad.net/ubuntu/+source/redmine/+bug/1838407>

Thank you for reporting the detail.

Please don't replace bundled jquery-ui with other versions. Otherwise, it may cause unexpected errors like you have reported.

Anyway, I have backported r18377 to 4.0-stable branch. It removed zIndex(). It should fix the error.

**#18 - 2019-09-13 20:41 - Paweł Szmigiel**

libjs-jquery-ui updated itself after upgrade from Ubuntu 17.10 Artful while doing dist-upgrade... Even tried to get back to v1.11, but couldn't find it anywhere in the previous releases (1.10 at Xenial, but downgrade wasn't working). Anyway, thanks for the patch, You saved me a lot of work :)

**#19 - 2019-09-14 01:44 - Go MAEDA**

- Subject changed from *Not able to add member to a projet to Not able to add member to a project*
- Status changed from *Reopened to Closed*
- Resolution changed from *Invalid to Fixed*

Fixed in r18467. Closing.

**#20 - 2019-09-16 08:26 - Paweł Szmigiel**

- File *redmine close button.PNG* added
- File *code.PNG* added

One more thing, there is a black text "close" at the close button, I figured out that it disappears after I remove "Close" text from the code, but cannot find this site anywhere in the files. I am administrator, not programmer, can You direct me where to look for that?

**#21 - 2021-01-21 17:31 - Albrecht Dreß**

Paweł Szmigiel wrote:

*One more thing, there is a black text "close" at the close button, I figured out that it disappears after I remove "Close" text from the code, but cannot find this site anywhere in the files. I am administrator, not programmer, can You direct me where to look for that?*

I noticed the same issue using the Debian Buster (backports) package of Redmine (version 4.0.7-1~bpo10+1). It **does** use the jquery files coming with the redmine package.

The simple trick to hide the annoying text: create a new custom theme, and in the file stylesheets/application.css add

```
/* load the default Redmine stylesheet - change for a different theme */
@import url(../../stylesheets/application.css);

/* work around a JS 'Close' button which displays a text, cluttering the UI */
button.ui-button-icon-only {
  font-size: 0pt !important;
}
```

This seems to work just fine for me, but to be honest, I have no idea if it might break something else...

Files			
ScreenShot.jpg	33.4 KB	2019-07-12	Carmelo Pansera
redmine close button.PNG	3.41 KB	2019-09-16	Paweł Szmigiel
code.PNG	37.2 KB	2019-09-16	Paweł Szmigiel