

## Redmine - Feature #32706

### Creating new ticket via e-mail: use inline images also inline

2019-12-27 16:04 - Robert Röttger

<b>Status:</b> New	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Email receiving	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b>	
<p>Hello,</p> <p>when i send a email containing an image in the text (not in attachments) then it would be nice if it also is inside the text (inline) when the ticket will be created in redmine. its fine that the image file attached to the ticket to make it work. but it would be great if we can also display the image in the right position out of the box.</p> <p>I found this: <a href="https://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails">https://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails</a></p> <p>_Redmine tries to use the plain text part of the email to fill the description of the issue. If a HTML-only email is received, HTML tags are removed from its body.</p> <p>Email attachments are automatically attached to the issue, unless their size exceeds the maximum attachment size defined in the application settings._</p> <p>this kind of answers my question why it is like this now. but i think this could be rethought. i think it could be easy to translate html image tags into redmine image shortcut.</p>	

#### History

##### #1 - 2020-04-21 17:10 - Robert Röttger

Same requests: <https://www.redmine.org/boards/2/topics/8249>

Solution: [https://github.com/ThatCompany/redmine\\_email\\_inline\\_images](https://github.com/ThatCompany/redmine_email_inline_images)

Not tested yet.

##### #2 - 2020-04-22 12:47 - Robert Röttger

This Fork should be working with Redmine 4.X according the commits. [https://github.com/arnekaulfuss/redmine\\_email\\_inline\\_images](https://github.com/arnekaulfuss/redmine_email_inline_images)  
unfortunately it isnt for me...

##### #3 - 2020-05-03 06:04 - Go MAEDA

- Category set to Email receiving