

## Redmine - Defect #32740

### Incorrect characters when copying out of a Redmine generated PDF

2020-01-02 15:34 - liam Bosh

<b>Status:</b>	Confirmed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	PDF export	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.0.6
<b>Resolution:</b>			
<b>Description</b>			
<p>When copying the text out of a Redmine generated PDF opened in Adobe Acrobat DC (2019.021.20058) the text when pasted is just shown as squares rather than the actual text.</p> <p>i.e.</p> <p>"Description jkjk"</p> <p>becomes "</p>			

#### History

##### #1 - 2020-01-05 11:03 - Go MAEDA

- Status changed from New to Confirmed

Probably the issue is caused by [rbpdf](#).

I have confirmed that the reported mojibake is reproducible when rbpdf 1.19.4 or later is installed. The copied text was pasted properly when I updated Gemfile as follows:

```
diff --git a/Gemfile b/Gemfile
index 354adc747..258b4516a 100644
--- a/Gemfile
+++ b/Gemfile
@@ -13,7 +13,7 @@ gem "mail", "~> 2.7.1"
gem "csv", "~> 3.1.1"
gem "nokogiri", "~> 1.10.0"
gem "i18n", "~> 1.6.0"
-gem "rbpdf", "~> 1.20.0"
+gem "rbpdf", "1.19.3"
```

```
# Windows does not include zoneinfo files, so bundle the tzinfo-data gem
gem 'tzinfo-data', platforms: [:mingw, :x64_mingw, :mswin]
```

Please note that the above workaround causes other problems such as #28565 and #28125.

##### #2 - 2020-01-05 11:04 - Go MAEDA

- Affected version changed from 4.1.0 to 4.0.6

#### Files

training-8-Redmine 3.4.2.pdf	96 KB	2020-01-02	liam Bosh
training-8-Redmine 4.1.0.pdf	96 KB	2020-01-02	liam Bosh