

Redmine - Defect #32771

Editing issues does not send notifications to previous assignee

2020-01-08 11:35 - Daniel Petat

Status:	Closed	Start date:															
Priority:	Normal	Due date:															
Assignee:		% Done:	0%														
Category:	Email notifications	Estimated time:	0.00 hour														
Target version:		Affected version:	4.0.4														
Resolution:	Invalid																
Description																	
<p>Hello,</p> <p>we are using</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>4.0.4.stable</td></tr><tr><td>Ruby version</td><td>2.5.5-p157 (2019-03-15) [x64-mingw32]</td></tr><tr><td>Rails version</td><td>5.2.3</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>Mysql2</td></tr><tr><td>Mailer queue</td><td>ActiveJob::QueueAdapters::AsyncAdapter</td></tr><tr><td>Mailer delivery</td><td>smtp</td></tr></table> <p>Following steps:</p> <ol style="list-style-type: none">1. I had an issue, created by me, user A, assigned to user B2. This user then assigned it back to me3. I added a comment and assigned it to user C. <p>I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him. I think this was meant by "Involved in".</p> <p>But he said, he didn't get an e-mail notification.</p> <p>The user said to me, that his mail option is "Only for things I watch or I'm involved in".</p> <p>Other notifications about issues which are directly assigned to him work well.</p> <p>This behaviour was already described and fixed in #26627. Is it possible, that it was reintroduced in version 4.0.x ?</p> <p>Best regards Daniel</p>				Redmine version	4.0.4.stable	Ruby version	2.5.5-p157 (2019-03-15) [x64-mingw32]	Rails version	5.2.3	Environment	production	Database adapter	Mysql2	Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter	Mailer delivery	smtp
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Related issues:																	
Related to Redmine - Feature # 2716: Automatically add assignee to watchers		New	2009-02-11														

History

#1 - 2020-01-09 06:28 - Mischa The Evil

- Status changed from New to Needs feedback
- Resolution set to Invalid

Daniel Petat wrote:

[...]

Following steps: 1. I had an issue, created by me, user A, assigned to user B

2. This user then assigned it back to me

3. I added a comment and assigned it to user C.

I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him.

I think that this is an incorrect expectation. After step 2. the previous assignee is user A, not user B as the assignee set in step 2. is user A. So when the assignee is set to user C in step 3. the previous assignee is user A and not user B.

This behaviour was already described and fixed in #26627. Is it possible, that it was reintroduced in version 4.0.x ?

I don't think so.

#2 - 2020-01-09 09:28 - Daniel Petat

Mischa The Evil wrote:

Daniel Petat wrote:

[...]

Following steps: 1. I had an issue, created by me, user A, assigned to user B

2. This user then assigned it back to me

3. I added a comment and assigned it to user C.

I expected, that about this 3. action, user B would have been notified, because previously it was assigned to him.

I think that this is an incorrect expectation. After step 2. the previous assignee is user A, not user B as the assignee set in step 2. is user A. So when the assignee is set to user C in step 3. the previous assignee is user A and not user B.

Oh, I am sorry.

I thought "previous assignee" would mean everybody, to whom the issue has **ever** been assigned to.

Would it make sense, to add such an option?

#3 - 2020-01-12 16:55 - Marius BALTEANU

- Status changed from Needs feedback to Closed

Daniel Petat wrote:

Oh, I am sorry.

I thought "previous assignee" would mean everybody, to whom the issue has **ever** been assigned to.

Would it make sense, to add such an option?

#2716 should cover this request by adding the assignees as watchers. In this way, user B will receive the notifications.

#4 - 2020-01-12 16:55 - Marius BALTEANU

- Related to Feature #2716: Automatically add assignee to watchers added