

## Redmine - Defect #33170

### Login problem - error with certificate

2020-03-18 11:26 - Forall Forall

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.1.0
<b>Resolution:</b>	No feedback		
<b>Description</b>			
Hello,			
I upgrade my redmine to the latest version 4.1.0 on debian 10.3 with ruby-2.7.0-preview1.			
An error occurred when authenticating: SSL_connect returned=1 errno=0 state=error: certificate verify failed (unable to get local issuer certificate)			

#### History

##### #1 - 2020-03-25 05:01 - Go MAEDA

Perhaps it is related to #24970 and #29606. Could you try the following steps?

1. Backup your Redmine's database
2. Connect to the database with a command line client such as mysql or psql
3. Run the following SQL.

```
update auth_sources set verify_peer=false;
```

##### #2 - 2020-12-22 15:49 - Go MAEDA

- Status changed from New to Closed
- Resolution set to No feedback

##### #3 - 2021-10-14 15:04 - Pierre de LESPINAY

- File Screenshot from 2021-10-14 15-03-11.png added

##### #4 - 2021-10-14 15:06 - Pierre de LESPINAY

- File ldaps.png added

I had this issue, this update solved it.

But just using the option "LDAPS without certificated check" solved it too.

So no need to do the SQL update for me.

ldaps.png

#### Files

Screenshot from 2021-10-14 15-03-11.png	12.1 KB	2021-10-14	Pierre de LESPINAY
ldaps.png	12.1 KB	2021-10-14	Pierre de LESPINAY