

Redmine - Feature #33479

Make other destinations visible in the Redmine notification email

2020-05-22 18:21 - Yuuki NARA

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:			
Resolution:	Duplicate		

Description

Make other destinations visible in the Redmine notification email

Proposal

In Redmine4.0, other destinations are no longer displayed in the notification email.

This is a side effect of the following changes in Redmine 4.0.

<https://redmine.org/issues/26791>

Depending on the contents of the ticket, it may be necessary to confirm who is notified.

For example, the response may change depending on whether the trouble ticket content is delivered to the CEO.

In Redmine3.4, it was found from the To / Cc column of the notification email that the email was sent to someone else.

In Redmine 4.0 or later, you can not understand without checking the ticket.

Also, the amount sent to the person who has been set to "notify all" in the personal settings cannot be confirmed on the ticket.

Solution

There is no problem in sending individual emails.

The only inconvenience is that you can no longer check the simultaneous notification destination directly from the email.

It seems that the conventional To / Cc (watch) can be added to the beginning of the email text by setting the individual ID unit.

Supplement

In Redmine3.X, there was a side effect that other destinations could be known by batch mailing. (Specification changed in 4.0)

It seems that it was not recognized that there were cases where this was used as a substantial function.

(In some cases, it may be necessary to respond depending on the email notification destination)

You can tell by checking the ticket from the link on the notification email, but it will be a burden if there are many cases.

/* The following is a Japanese supplement */

Redmine

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Redmine4.0

Redmine4.0

<https://redmine.org/issues/26791>

CEO

Redmine3.4 To/Cc

Redmine4.0

