

## Redmine - Defect #33646

### USER ID

2020-06-22 10:12 - Benjamin BENABES

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Administration	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.5.2
<b>Resolution:</b>	Cant reproduce		
<b>Description</b>			
I can't create new User because of a message during the creation. My user is an Administrator user, i am authorized to create users.			
PblUser.jpg We have 84 users oponed on our redmine version.			

### History

#### #1 - 2020-06-22 10:47 - Go MAEDA

Could you paste the information (Environment, SCM, Redmine plugins) displayed on "Administration" > "Information" page?

#### #2 - 2020-06-22 10:50 - Benjamin BENABES

- File Version.JPG added

Version.jpg

#### #3 - 2020-06-22 10:59 - Go MAEDA

- Redmine 2.5.2 is too old and no longer maintained. Please consider updating to the latest version
- Do you use plugins? Please try again after uninstall all plugins if you use any plugin

#### #4 - 2020-06-22 11:02 - Benjamin BENABES

no plugins installed  
we are going to install a new version

#### #5 - 2022-01-16 22:53 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Cant reproduce

### Files

PblUser.JPG	21.3 KB	2020-06-22	Benjamin BENABES
Version.JPG	17.2 KB	2020-06-22	Benjamin BENABES