

## Redmine - Defect #33647

### Paste images from the clipboard does not work when editing existing issue notes

2020-06-22 16:37 - Ivan Cenov

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	UI	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.1.1
<b>Resolution:</b>			
<b>Description</b>			
Hi,			
I tried to add an image to already existing issue note. Nothing happened. In contrast, when editing new issue note it is possible to paste images in the notes.			
I compared with issue descriptions. It is possible to paste images in the descriptions of already created issues. So, the problem is related to issue notes only.			
<b>Related issues:</b>			
Has duplicate Redmine - Defect #32728: File upload when editing EXISTING comm...			<b>Closed</b>

#### History

##### #1 - 2020-06-22 16:55 - Go MAEDA

I think the cause of this issue and [#32728](#) is the same.

Currently, Redmine does not accept attachments when editing existing notes. So, you cannot paste images (add image attachments).

##### #2 - 2020-06-22 17:31 - Ivan Cenov

Go MAEDA wrote:

I think the cause of this issue and [#32728](#) is the same.

Currently, Redmine does not accept attachments when editing existing notes. So, you cannot paste images (add image attachments).

I understand now. It is possible to add new attachment to the issue (the picture in the clipboard should be saved to a file, however). Then when editing the comment, reference to the attachment can be added.

##### #3 - 2020-06-23 00:26 - Go MAEDA

- Has duplicate Defect #32728: File upload when editing EXISTING comments added

##### #4 - 2021-11-29 12:31 - Pan Tau

Go MAEDA wrote:

I think the cause of this issue and [#32728](#) is the same.

Currently, Redmine does not accept attachments when editing existing notes. So, you cannot paste images (add image attachments).

Yes. This is exactly the problem.

New ticket -> adding attachment/image -> no problem  
Editing ticket description -> adding attachment/image -> no problem

New note/comment -> adding attachment -> no problem  
Editing note/comment -> adding attachment -> **problem ???**

The behaviour is not consistent.