Redmine - Defect #33665

<pre> tags get html-encoded in the description

2020-06-24 14:53 - Pallinger Péter

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Text formatting		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	4.0.6

Description

But they are working fine in comments. Also, the preview tab for the description field works also fine, so the html-encoding is probably done during save (or load?) time.

For example:

```
<pre>blabla</pre>
```

becomes

```
&lt;pre&gt;blabla&lt;/pre&gt;
```

after saving, and opening for re-edit.

The problem appeared after upgrading to 4.0.6 from 2.4 (step-by-step of course, installing each major version).

I would first like to ask other 4.0 users if this bug exists for them, too.

```
Environment:
  Redmine version                4.0.6.stable
  Ruby version                   2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]
  Rails version                  5.2.4.1
  Environment                    production
  Database adapter               Mysql2
  Mailer queue                   ActiveJob::QueueAdapters::AsyncAdapter
  Mailer delivery                smtp
SCM:
  Subversion                     1.10.4
  Git                            2.20.1
  Filesystem
  Xitolite                       2.20.1
Redmine plugins:
  additionals                    2.0.22-1
  allmyissues                    0.0.1
  issue_hot_buttons              0.4.4
  line_numbers                   1.0.0
  my_projects                    1.4
  periodictask                   4.1.0
  redmine_bootstrap_kit          0.2.5
  redmine_favourite_projects     1.0
  redmine_git_hosting            4.0.1
  redmine_people                 1.4.0
  redmine_reminder               0.2.2
  status_button                  0.1.0
```

History

#1 - 2020-07-04 03:36 - Go MAEDA

- Status changed from New to Needs feedback

I could not reproduce the issue. Could you check if the issue occurs without third-party plugins?

#2 - 2020-07-07 10:27 - Pallinger Péter

You were right, it was the *issue_hot_buttons* plugin that caused the error. You can close the issue, and I will try to fix the plugin if possible...

If anyone finds this issue, I managed to fix it using a commit I found:
https://github.com/pallinger/issue_hot_buttons/commit/9cf97b771e880ec892ed00ef05a6eca5db3c829d.

#3 - 2020-07-08 04:29 - Go MAEDA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

Thank you for giving your feedback and sharing the fix. Closing.