Redmine - Feature #33868

Prevent adding notes to closed issues

2020-08-18 04:58 - Mizuki ISHIKAWA

Status:	New	Start date:	Start date:				
Priority:	Normal	Due date:	Due date:				
Assignee:		% Done:	0%				
Category:	Issues permissions	Estimated time:	0.00 hour				
Target version:	Candidate for next major release						
Resolution:							
Description							
Preventing the ability to add notes to closed issues prevents the problem of resuming work with the status closed. If you change the status to something other than closed, such as Reopen, you can add notes.							
Related issues:							
Related to Redmine - Feature #13814: No more comments when ticket closed New							

History

#1 - 2020-08-18 04:58 - Mizuki ISHIKAWA

- File feature-33868.patch added

The attached patch adds the add_note_to_closed_issue permission. Only if you do not have the add_note_to_closed_issue permission, you cannot add notes to closed issues.

#2 - 2020-08-23 13:26 - Yuuki NARA

+1 and same as the ticket below.

https://www.redmine.org/issues/13814 https://www.redmine.org/issues/2685

#3 - 2020-09-06 06:17 - Go MAEDA

- Target version set to Candidate for next major release

#4 - 2021-02-28 06:38 - Go MAEDA

- Related to Feature #13814: No more comments when ticket closed added

#5 - 2022-08-10 07:51 - Go MAEDA

Maybe this should be controlled by a tracker base rather than permission. To me, whether to accept comments or not when the issue is closed appears to be an element that defines the nature of an issue.

#6 - 2025-04-25 03:51 - Go MAEDA

- File 33868-tracker-based-POC.patch added

Go MAEDA wrote in <u>#note-5</u>:

Maybe this should be controlled by a tracker base rather than permission. To me, whether to accept comments or not when the issue is closed appears to be an element that defines the nature of an issue.

Here is a patch to add an "Allow comments on closed issues" option for each tracker.

Files						
feature-33868.patch	7.85 KB	2020-08-18	Mizuki ISHIKAWA			
33868-tracker-based-POC.patch	2.29 KB	2025-04-25	Go MAEDA			