

Redmine - Feature #33884

Show "Due in X days" in email notifications

2020-08-22 07:18 - Go MAEDA

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:			
Resolution:			

Description

Issue details page shows "Due in X days" information next to the due date ([#31499](#)). I think it is useful and consistent if the information is also shown in email notification.

Issue [#1](#) has been updated by Redmine Admin.

- **Priority** changed from *Low* to *Normal*

Bug #1: Cannot print recipes

- **Author:** John Smith
- **Status:** New
- **Priority:** Normal
- **Category:** Printing
- **Start date:** 2020-08-20
- **Due date:** 2020-08-31 (Due in 9 days)
- **Searchable field:** 125
- **Float field:** 2.10
- **Custom date:** 12/01/2009

Unable to print recipes

Related issues:	
Related to Redmine - Feature #31499: Show "Due in X days" in issue details page	Closed

History

- #1 - 2020-08-22 07:18 - Go MAEDA
- Related to Feature #31499: Show "Due in X days" in issue details page added
- #2 - 2020-09-03 08:30 - Yuichi HARADA
- File fixed-33884.patch added

I created a patch with reference to [#31499](#).

```
diff --git a/app/helpers/issues_helper.rb b/app/helpers/issues_helper.rb
index a6515d283..caf23bfdd 100644
--- a/app/helpers/issues_helper.rb
+++ b/app/helpers/issues_helper.rb
@@ -384,6 +384,9 @@ module IssuesHelper
   attr_value = (issue.send attribute).to_s
   next if attr_value.blank?

+   if attribute == 'due_date'
+     attr_value << " (#{"due_date_distance_in_words(issue.send(attribute))}") unless issue.closed?
+   end
   if html
     items << content_tag('strong', "#{l("field_#{attribute}")}: ") + attr_value
```

else

#3 - 2020-09-03 08:40 - Robert Korulczyk

This may be confusing in some cases. If I read this email 2 days later, "due in 9 days" is misleading, since it should be "due in 7 days" now, but email will contain initial and outdated label. Using relative dates in emails (which are static) is a different story than relative dates on website (which will update on every page refresh).

#4 - 2020-09-03 08:44 - Marius BĂLTEANU

Robert Korulczyk wrote:

This may be confusing in some cases. If I read this email 2 days later, "due in 9 days" is misleading, since it should be "due in 7 days" now, but email will contain initial and outdated label. Using relative dates in emails (which are static) is a different story than relative dates on website (which will update on every page refresh).

I agree.

Files

due-in-x-days-in-email-notification.png	86.8 KB	2020-08-22	Go MAEDA
fixed-33884.patch	1.86 KB	2020-09-03	Yuichi HARADA