Redmine - Defect #34176

Empty page reponses on Redmine 3.4.5.stable

2020-10-27 18:10 - Raf Zed

Status:	New		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	3.4.5

Description

Hi Guys,

We are experiencing an issue where Redmine response with no response "white page" in browser when trying access issue pages.

This is completely random issue. It happens on random pages.

Normally refresh or re-opening in the new tab load the page normally.

Any know issues with this version. We are using Bitnami stack so it wasn't configured by us but we migrated it from version 2.

Environment:
Redmine version   3.4.5.stable
Ruby version   2.3.7-p456 (2018-03-28) [x86_64-linux]
Rails version   4.2.8
Environment   production
Database adapter   Mysql2
SCM:
Subversion   1.9.7
Cvs   1.12.13
Git   2.14.1
Filesystem
Redmine plugins:
redmine_default_custom_query   1.3.0
redmine_hide_estimated_hours   1.0.9