

Redmine - Defect #34176

Empty page reponses on Redmine 3.4.5.stable

2020-10-27 18:10 - Raf Zed

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|--|--|--------------------------|-----------|-----------------|--------------|--------------|--|---------------|-------|-------------|------------|------------------|--------|------------|-------|-----|---------|-----|--------|------------------------------|-------|------------------------------|-------|
| Status: | New | Start date: | | | | | | | | | | | | | | | | | | | | | |
| Priority: | Normal | Due date: | | | | | | | | | | | | | | | | | | | | | |
| Assignee: | | % Done: | 0% | | | | | | | | | | | | | | | | | | | | |
| Category: | | Estimated time: | 0.00 hour | | | | | | | | | | | | | | | | | | | | |
| Target version: | | Affected version: | 3.4.5 | | | | | | | | | | | | | | | | | | | | |
| Resolution: | | | | | | | | | | | | | | | | | | | | | | | |
| Description | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Hi Guys,</p> <p>We are experiencing an issue where Redmine response with no response "white page" in browser when trying access issue pages.</p> <p>This is completely random issue. It happens on random pages.</p> <p>Normally refresh or re-opening in the new tab load the page normally.</p> <p>Any know issues with this version. We are using Bitnami stack so it wasn't configured by us but we migrated it from version 2.</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>3.4.5.stable</td></tr><tr><td>Ruby version</td><td>2.3.7-p456 (2018-03-28) [x86_64-linux]</td></tr><tr><td>Rails version</td><td>4.2.8</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>Mysql2</td></tr></table> <p>SCM:</p> <table><tr><td>Subversion</td><td>1.9.7</td></tr><tr><td>Cvs</td><td>1.12.13</td></tr><tr><td>Git</td><td>2.14.1</td></tr></table> <p>Filesystem</p> <p>Redmine plugins:</p> <table><tr><td>redmine_default_custom_query</td><td>1.3.0</td></tr><tr><td>redmine_hide_estimated_hours</td><td>1.0.9</td></tr></table> | | | | Redmine version | 3.4.5.stable | Ruby version | 2.3.7-p456 (2018-03-28) [x86_64-linux] | Rails version | 4.2.8 | Environment | production | Database adapter | Mysql2 | Subversion | 1.9.7 | Cvs | 1.12.13 | Git | 2.14.1 | redmine_default_custom_query | 1.3.0 | redmine_hide_estimated_hours | 1.0.9 |
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| Environment | production | | | | | | | | | | | | | | | | | | | | | | |
| Database adapter | Mysql2 | | | | | | | | | | | | | | | | | | | | | | |
| Subversion | 1.9.7 | | | | | | | | | | | | | | | | | | | | | | |
| Cvs | 1.12.13 | | | | | | | | | | | | | | | | | | | | | | |
| Git | 2.14.1 | | | | | | | | | | | | | | | | | | | | | | |
| redmine_default_custom_query | 1.3.0 | | | | | | | | | | | | | | | | | | | | | | |
| redmine_hide_estimated_hours | 1.0.9 | | | | | | | | | | | | | | | | | | | | | | |