

Redmine - Feature #34302

Show parent issues in notification email

2020-11-24 09:08 - Go MAEDA

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Go MAEDA	% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:	5.1.0		
Resolution:	Fixed		
Description			
<p>The current format of email notifications lacks the information of parent issues. I think the information is useful to know the purpose of the subtask because the subject of a parent task usually expresses a more generic concept.</p> <p>Web UI already shows parent issues with indented style. I think it would be nice if they are shown with the same style in email notifications.</p>			

Associated revisions

Revision 22120 - 2023-03-01 04:46 - Go MAEDA

Show parent issues in notification email (#34302).

Patch by Yuichi HARADA.

History

#1 - 2020-12-10 02:00 - Yuichi HARADA

- *File issue-of-deep-hierarchy.png added*
- *File notification-email-with-parent-task-added.png added*
- *File 34302.patch added*

As shown in the image below, I think that it would be difficult to read the notification email if the parent-children hierarchies became deep, so I added "Parent task" in the issue attributes of the notification email.

issue-of-deep-hierarchy.png
notification-email-with-parent-task-added.png
I attached a patch.

#2 - 2021-01-02 12:57 - Go MAEDA

Thank you for posting the patch. I am not sure if it is appropriate to add a method to Issue model just for email notifications.

#3 - 2023-01-06 10:03 - Go MAEDA

- *Target version set to Candidate for next major release*

Go MAEDA wrote:

Thank you for posting the patch. I am not sure if it is appropriate to add a method to Issue model just for email notifications.

After consideration, I don't think that adding Issue#parent_issue is a problem. Adding the method simplifies the implementation of the feature. Also, it makes things more consistent because there is already Issue#parent_issue_id.

#4 - 2023-02-07 04:12 - Go MAEDA

- *Target version changed from Candidate for next major release to 5.1.0*

Setting the target version to 5.1.0.

#5 - 2023-03-01 04:47 - Go MAEDA

- *Status changed from New to Closed*

- Assignee set to Go MAEDA
- Resolution set to Fixed

Committed the patch. Thank you.

Files

issue-of-deep-hierarchy.png	60.9 KB	2020-12-10	Yuichi HARADA
notification-email-with-parent-task-added.png	140 KB	2020-12-10	Yuichi HARADA
34302.patch	1.88 KB	2020-12-10	Yuichi HARADA