

Redmine - Defect #34430

Link missing in tickets generated by mail

2020-12-10 09:54 - Robert Röttger

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
Description			
Hello,			
if i create a ticket using a plain link its fine. the link is there and clickable.			
but if i create a ticket using a "formatted link" (differing link text) the link is stripped out.			
in html it would be like this:			
<code>https://google.de&lt;/a> WORKS - Link clickable</code>			
<code>Search Engine DOESNT WORK - Link missing</code>			

History

#1 - 2020-12-10 10:10 - Go MAEDA

Could you try again after switching the setting "Preferred part of multipart (HTML) emails" to "HTML" (Administration > Settings > Incoming emails) ?

#2 - 2020-12-10 10:34 - Robert Röttger

There is no setting like this.

I use Redmine version 4.0.4.stable