

Redmine - Defect #34451

error getting after upgrade redmine from 3.4.13.stable to 4.1.1

2020-12-14 09:20 - Juraj Hajka

| | | | |
|---|---------|--------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Issues | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | 4.1.1 |
| Resolution: | Invalid | | |
| Description | | | |
| <p>Hi all, I finished upgrade, during upgrade redmine or plugins no error or warnings . I was upgrading from following configuration. Environment: Redmine version 3.4.13.stable Ruby version 2.5.5-p157 (2019-03-15) [x86_64-linux-gnu] Rails version 4.2.11.1 Environment production Database adapter MySQL2 SCM: Git 2.20.1 Filesystem Redmine plugins: redmine_contacts 4.3.2 redmine_contacts_helpdesk 4.1.11 redmine_reporter 1.0.3</p> <p>Login screen will not appear. I see this in logs.</p> <pre>plugins/redmine_contacts/lib/redmine_contacts.rb:75:in `settings' plugins/redmine_contacts/app/models/contacts_setting.rb:124:in `settings' plugins/redmine_contacts/app/models/contacts_setting.rb:58:in `contacts_show_in_top_menu?' plugins/redmine_contacts/init.rb:128:in `block (2 levels) in <top (required)>' lib/redmine/menu_manager.rb:487:in `allowed?' lib/redmine/menu_manager.rb:197:in `block in menu_items_for' lib/redmine/menu_manager.rb:196:in `each' lib/redmine/menu_manager.rb:196:in `menu_items_for' lib/redmine/menu_manager.rb:115:in `render_menu' app/views/layouts/base.html.erb:66:in `_app_views_layouts_base_html_erb___2715056335201344404_47038341947720' lib/redmine/sudo_mode.rb:65:in `sudo_mode' Current user: admin (id=1) Rendering welcome/index.html.erb within layouts/base Rendered welcome/index.html.erb within layouts/base (25.2ms) Rendered plugins/redmine_contacts/app/views/common/_additional_assets.html.erb (1.1ms) Completed 500 Internal Server Error in 118ms (ActiveRecord: 11.9ms)</pre> <p>ActionView::Template::Error (undefined method `with_indifferent_access' for #<ActionController::Parameters:0x0000558ff2419fd8>): 63: <div id="top-menu"> 64: <div id="account"> 65: <%= render_menu :account_menu -> 66: </div> 67: <= content_tag('div', "#{l(:label_logged_as)} #{link_to_user(User.current, :format => :username)}".html_safe, :id => 'loggedas') if User.current.logged? > 68: <= render_menu :top_menu if User.current.logged? !Setting.login_required? -%></p> <p>thanks for any help.</p> | | | |
| History | | | |

#1 - 2020-12-14 10:55 - Go MAEDA

I think the error is caused by a third-party plugin named "redmine_contacts". Please contact the author of the plugin.

#2 - 2021-02-26 10:48 - Dennis Buehring

Hi,

i have the same problem. Did you solve it ?

This is caused by the plugin settings in the database... from an older version of the plugin i guess...

If i remove those entries Redmine works, but my settings are recreated with the defaults..

I thought this would be handled by the migrations when installing a newer plugin, but maybe im wrong ?

```
***** 66. row *****
id: 66
name: plugin_redmine_contacts
value: --- !ruby/object:ActionController::Parameters
parameters: !ruby/hash: ActiveSupport::HashWithIndifferentAccess
name_format: lastname_coma_firstname
default_list_style: list
post_address_format: "%street1%\r\n%street2%\r\n%postcode% %city%\r\n%region%\r\n%country%"
default_country: DE
note_authoring_time: '1'
default_tax: '0.0'
tax_type: '1'
default_currency: EUR
major_currencies: USD, EUR, GBP, RUB, CHF
thousands_delimiter: " "
decimal_separator: ","
projects: !ruby/hash: ActiveSupport::HashWithIndifferentAccess
34: !ruby/hash: ActiveSupport::HashWithIndifferentAccess
helpdesk_answer_from: helpdesk@domain.de
helpdesk_is_not_create_contacts: '0'
```

#3 - 2022-01-03 06:35 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

#4 - 2022-12-21 06:48 - Dimitar (RedmineUP)

Dear Juraj,

This problem is caused by our **redmine_contacts** plugin and it is fixed by our developers. Please contact us at support@redmineup.com and our support engineers will send you the fixed version of the plugin.

We look forward to hearing from you.

Juraj Hajka wrote:

```
Hi all,
I finished upgrade, during upgrade redmine or plugins no error or warnings .
I was upgrading from following configuration.
Environment:
Redmine version      3.4.13.stable
Ruby version         2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]
Rails version        4.2.11.1
Environment          production
Database adapter     Mysql2
SCM:
Git                  2.20.1
Filesystem
Redmine plugins:
redmine_contacts    4.3.2
redmine_contacts_helpdesk 4.1.11
redmine_reporter    1.0.3
```

Login screen will not appear.
I see this in logs.

```
plugins/redmine_contacts/lib/redmine_contacts.rb:75:in `settings'
plugins/redmine_contacts/app/models/contacts_setting.rb:124:in `settings'
plugins/redmine_contacts/app/models/contacts_setting.rb:58:in `contacts_show_in_top_menu?'
plugins/redmine_contacts/init.rb:128:in `block (2 levels) in <top (required)>'
lib/redmine/menu_manager.rb:487:in `allowed?'
```

```
lib/redmine/menu_manager.rb:197:in `block in menu_items_for'
lib/redmine/menu_manager.rb:196:in `each'
lib/redmine/menu_manager.rb:196:in `menu_items_for'
lib/redmine/menu_manager.rb:115:in `render_menu'
app/views/layouts/base.html.erb:66:in `_app_views_layouts_base_html_erb___2715056335201344404_47038341947720'
lib/redmine/sudo_mode.rb:65:in `sudo_mode'
Current user: admin (id=1)
Rendering welcome/index.html.erb within layouts/base
Rendered welcome/index.html.erb within layouts/base (25.2ms)
Rendered plugins/redmine_contacts/app/views/common/_additional_assets.html.erb (1.1ms)
Completed 500 Internal Server Error in 118ms (ActiveRecord: 11.9ms)
```

```
ActionView::Template::Error (undefined method `with_indifferent_access' for #<ActionController::Parameters:0x0000558ff2419fd8>):
63: <div id="top-menu">
64:   <div id="account">
65:     <%= render_menu :account_menu ->
66:   </div>
67:   <= content_tag('div', "#{l(:label_logged_as)} #{link_to_user(User.current, :format => :username)}").html_safe, :id => 'loggedas') if
User.current.logged? >
68:   <= render_menu :top_menu if User.current.logged? || !Setting.login_required? -%>
```

thanks for any help.

#5 - 2022-12-21 06:51 - Dimitar (RedmineUP)

Dear Dennis,

This is Dimitar from the **RedmineUP** Support Team.

The reported problem is caused by our redmine_contacts plugin and it is fixed by our developers. Please contact us at support@redmineup.com and our support engineers will send you the fixed version of the plugin.

We look forward to hearing from you.

Dennis Buehring wrote:

Hi,

i have the same problem. Did you solve it ?

This is caused by the plugin settings in the database... from an older version of the plugin i guess...

If i remove those entries Redmine works, but my settings are recreated with the defaults..

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```
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value: --- !ruby/object:ActionController::Parameters
parameters: !ruby/hash: ActiveSupport::HashWithIndifferentAccess
name_format: lastname_coma_firstname
default_list_style: list
post_address_format: "%street1%\n%street2%\n%postcode% %city%\n%region%\n%country%"
default_country: DE
note_authoring_time: '1'
default_tax: '0.0'
tax_type: '1'
default_currency: EUR
major_currencies: USD, EUR, GBP, RUB, CHF
thousands_delimiter: " "
decimal_separator: "."
projects: !ruby/hash: ActiveSupport::HashWithIndifferentAccess
34: !ruby/hash: ActiveSupport::HashWithIndifferentAccess
helpdesk_answer_from: helpdesk@domain.de
helpdesk_is_not_create_contacts: '0'
```