

Redmine - Defect #34589

My issues do not appear following a migration

2021-01-13 15:35 - Quentin D.

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	4.1.1
Resolution:	Invalid		
Description			
Hello,			
Following a redmine migration (2.3.0 --> 4.1.1), my issues are not displayed. However, in the database I can see it. Did I miss something? Can a plugin be the cause?			
New environnement :			
Environment:			
Redmine version 4.1.1.stable			
Ruby version 2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]			
Rails version 5.2.4.2			
Environment production			
Database adapter Mysql2			
Mailer queue ActiveSupport::QueueAdapters::AsyncAdapter			
Mailer delivery smtp			
SCM:			
Git 2.20.1			
Filesystem			
Redmine plugins:			
no plugin installed			
Old :			
Environment:			
Redmine version 2.3.0.stable.11718			
Ruby version 1.9.3 (i486-linux)			
Rails version 3.2.13			
Environment production			
Database adapter Mysql2			
Redmine plugins:			
redmine_agile 1.3.3			
redmine_graphs 0.1.0			
redmine_hours 0.1.0			
I will be grateful for your help,			

History

#1 - 2021-01-14 01:06 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Please use [forums](#) for questions. Issues are used to report a bug, suggesting a new feature, or submitting a patch. Reading [How to request help](#) may be helpful for you.

#2 - 2022-12-13 13:41 - Dimitar (RedmineUP)

Dear **Quentin**,

This is Dimitar from the **RedmineUP** Support Team.

I see that you have some of our plugins on your list:

```
redmine_agile 1.3.3
```

So, could you please contact our support team at support@redmineup.com? And our support engineers will help you investigate the situation.

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

Quentin D. wrote:

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