## Redmine - Defect #3498

# 500 internal error when listing issues from a particular tracker within a project

2009-06-15 12:48 - Davide Ferrari

Status: Closed Start date: 2009-06-15 **Priority:** Normal Due date: % Done: 0% Assignee: **Estimated time:** 0.00 hour Category: Issues Target version: Resolution: Invalid Affected version:

# **Description**

Using <u>r2791</u>

All other trackers in the same project, work.

The same tracker (the default "bug" FYI) in othe rprojects, can list all opened issues without a problem.

But in one project it fails with the following output in production.log

```
ActionView::TemplateError (undefined method `position' for nil:NilClass) on line #25 of app/views/
issues/_list.rhtml:
22:
               23:
               24:
      <% end %>
25:
       " class="hascontextmenu <%= cycle('odd', 'even') %> <%= issue</pre>
.css_classes %>">
           <%= check_box_tag("ids[]", issue.id, false, :id => nil) %>
26:
27:
               <%= link_to issue.id, :controller => 'issues', :action => 'show', :id => issue
%>
28:
           <% query.columns.each do |column| %><%= content_tag 'td', column_content(column, issue</pre>
), :class => column.name %><% end %>
   app/models/issue.rb:274:in `css_classes'
   app/views/issues/_list.rhtml:25
   app/views/issues/_list.rhtml:14:in `each'
   app/views/issues/_list.rhtml:14
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/capture_helper.rb:36:in `call'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/capture_helper.rb:36:in `captu
re'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/capture_helper.rb:129:in `with
_output_buffer'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/capture_helper.rb:36:in `captu
re'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/form_tag_helper.rb:460:in `for
m_tag_in_block'
    /var/lib/gems/1.8/gems/actionpack-2.2.2/lib/action_view/helpers/form_tag_helper.rb:39:in `form
_tag'
```

## History

## #1 - 2009-06-15 19:20 - Jean-Philippe Lang

One of your issue is associated to a status or a priority that no longer exists. That's why you get this error.

Did you manually remove one of them from your database?

#### #2 - 2009-06-16 09:49 - Davide Ferrari

Jean-Philippe Lang wrote:

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One of your issue is associated to a status or a priority that no longer exists. That's why you get this error.

Yeah, that was I suspected too

Did you manually remove one of them from your database?

No, absolutely. I didn't touch anything manually, just gone through updates (from 0.8.4 to trunk, the updated to another revision, then boom!). What can I do to solve the problem?

## #3 - 2009-06-17 10:23 - Davide Ferrari

- Status changed from New to Resolved

Indeed it was a priority that doesn't exist anymore. We manually updated the priority for the bug causing the error and now it works. I wonder how this could have happened anyway, because I can assure we didn't touch the DB manually, so if we deleted a priority (and it could be) we did it through Redmine interface

## #4 - 2011-03-14 20:29 - Etienne Massip

- Status changed from Resolved to Closed
- Resolution set to Invalid

## #5 - 2011-10-25 13:05 - Manuel Dunn

**SPAM** 

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