

Redmine - Defect #35162

Redmine Agile Plugin no longer working

2021-04-26 21:35 - Christopher Roberts

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
<p>Last week we upgraded Redmine from 4.0 to 4.2. During the process we installed two plugins (Automation Plugin, and Reporting Plugin from alphanodes.com)</p> <p>Agile plugin is shown in the administration settings. Agile settings can be changed. However when clicking on an agile board within a project the user gets Internal Error (An error occurred on the page you were trying to access.)</p> <p>Below is the log entry from production.log:</p> <pre>NoMethodError (undefined method `groupable' for #<QueryColumn:0x00000000b739bb8>): plugins/redmine_agile/app/models/agile_query.rb:427:in `block in groupable_columns' plugins/redmine_agile/app/models/agile_query.rb:427:in `select' plugins/redmine_agile/app/models/agile_query.rb:427:in `groupable_columns' app/models/query.rb:907:in `group_by_column' app/models/query.rb:890:in `group_by_sort_order' plugins/redmine_agile/app/models/agile_query.rb:571:in `issues' plugins/redmine_agile/app/controllers/agile_boards_controller.rb:64:in `index' plugins/redmine_reporting/lib/redmine_reporting/sweeper.rb:23:in `around' plugins/redmine_reporting/lib/redmine_reporting/sweeper.rb:23:in `around' lib/redmine/sudo_mode.rb:61:in `sudo_mode' Started GET "/" for 127.0.0.1 at 2021-04-26 13:33:54 -0600 Processing by WelcomeController#index as HTML Current user: anonymous Redirected to https://192.168.9.213/login?back_url=https%3A%2F%2F192.168.9.213%2F Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 3ms (ActiveRecord: 0.5ms) Started GET "/agile/board" for 127.0.0.1 at 2021-04-26 13:34:40 -0600 Processing by AgileBoardsController#index as HTML Current user: Chris.Roberts (id=13) Completed 500 Internal Server Error in 39ms (ActiveRecord: 9.1ms)</pre>			

History

#1 - 2021-04-26 22:43 - Marius BĂLTEANU

- Description updated
- Status changed from New to Closed
- Resolution set to Invalid

It's a compatibility issue between plugin version and Redmine version, you should contact plugin author for support. Here we provide support only for Redmine core.

#2 - 2021-04-27 08:32 - Bernhard Rohloff

Just FYI. While upgrading an installation I think I was faced with the same situation. The output looks very similar. There where some refactoring efforts in this part of Redmine and a function/method which is used by the redmine_agile plugin has been renamed. Open app/models/agile_query.rb in the redmine_agile plugin folder. Look for the function groupable_columns and replace the function call c.groupable with c.groupable? and that's it.

Afterwards the function should look like this.

```
def groupable_columns
  available_columns.select { |c| c.groupable? && !c.is_a?(QueryCustomFieldColumn) }
end
```

I hope I could help you.

Kind regards,
Bernhard

#3 - 2022-12-13 12:33 - Dimitar (RedmineUP)

Dear **Christopher**,

This is Dimitar from the **RedmineUP** Support Team.

In relation to the problem that you reported on our Agile plugin, **could you please contact our support team at support@redmineup.com? And our support engineers will help you investigate the situation.**

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

Christopher Roberts wrote:

Last week we upgraded Redmine from 4.0 to 4.2. During the process we installed two plugins (Automation Plugin, and Reporting Plugin from alphanodes.com)

Agile plugin is shown in the administration settings. Agile settings can be changed. However when clicking on an agile board within a project the user gets Internal Error (An error occurred on the page you were trying to access.)

Below is the log entry from production.log:

[...]