

Redmine - Defect #35430

Internal error when viewing revisions diff

2021-06-21 12:39 - salman mp

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	SCM	Estimated time:	0.00 hour
Target version:		Affected version:	4.1.2
Resolution:	Cant reproduce		
Description			
When I want to view revisions diff in the one project repository tab, in the first try it is OK, but after refresh or try another revisions diff it throw internal server error 500. I found that is because of using any deface on 'layout/base'.			

History

#1 - 2021-06-23 00:24 - Holger Just

- Status changed from New to Needs feedback

Please see [Submissions](#).

When reporting a bug, we need details about your environment and a full stack trace. If you are using any plugins. please confirm that the issue is caused by Redmine core and is still observable after you have removed all plugins.

#2 - 2021-06-30 13:18 - salman mp

This is my "info":

```
Environment:
  Redmine version      4.1.1.stable
  Ruby version         2.5.7-p206 (2019-10-01) [x86_64-linux]
  Rails version        5.2.4.2
  Environment          production
  Database adapter     PostgreSQL
  Mailer queue         ActiveJob::QueueAdapters::AsyncAdapter
  Mailer delivery      sendmail
SCM:
  Subversion           1.13.0
  Mercurial             5.3.1
  Git                   2.25.1
  Filesystem
Redmine plugins:
  redmine_scm          0.6.0
  my_plugin             0.0.1 (Using Deface to change layout/base)
```

and production log:

```
Processing by RepositoriesController#diff as HTML
  Parameters: {"utf8"=>"", "rev_to"=>"1a484b55d58e9c06ff497e0459bd9a4e5ec6c599", "type"=>"inline", "repository_id"=>"5", "rev"=>"334c0372bd11c4677a16bfd3f8d83106c0dfc5f4"}
  Current user: redmine (id=1)
  Rendering repositories/diff.html.erb within layouts/base
  Rendered repositories/diff.html.erb within layouts/base (14.0ms)
  Completed 500 Internal Server Error in 405ms (ActiveRecord: 21.1ms)

ActionView::Template::Error (undefined method `encoding' for nil:NilClass):
```

#3 - 2021-07-01 01:36 - Go MAEDA

Does the error occur without plugins?

#4 - 2021-07-01 17:23 - Liane Hampe

I have observed the same error but could figure out that the reason is located in gem deface.

As long as we use Rails 5.2 we need to use deface 1.6.2 because higher versions consider some changes in Rails 6. Although the deface people try to be backward compatible there seems to be an edge case in combination with the diff template.

#5 - 2021-08-09 18:31 - salman mp

Go MAEDA wrote:

Does the error occur without plugins?

No, even when using plugins without any deface on 'layout/base', there is no problem.

#6 - 2021-08-09 21:52 - Mischa The Evil

salman mp wrote:

Go MAEDA wrote:

Does the error occur without plugins?

No, even when using plugins without any deface on 'layout/base', there is no problem.

This does not exclude the 'redmine_scm' plugin from being the culprit of your problem. You should check if your problem persists when Redmine is running without **any** plugins.

#7 - 2021-08-15 16:17 - salman mp

Mischa The Evil wrote:

salman mp wrote:

Go MAEDA wrote:

Does the error occur without plugins?

No, even when using plugins without any deface on 'layout/base', there is no problem.

This does not exclude the 'redmine_scm' plugin from being the culprit of your problem. You should check if your problem persists when Redmine is running without **any** plugins.

If I understand what you mean, I have to admit, since I do not have the SVN code repository available, I can only test with this redmine_scm plugin. However, I only get an error if a plugin defaced 'layout/base' and Redmine is running in production mode.

#8 - 2023-02-26 17:43 - Eugen Schmidt

I have the same problem. What I did, but when viewing the difference, I get the error Internal Error

#9 - 2024-03-21 17:15 - Holger Just

- Status changed from Needs feedback to Closed

- Resolution set to Cant reproduce

The original issue seemed to be caused by a plugin. As such, please contact the plugin author(s) for help.