# Redmine - Feature #35450

# Better validation error message when the domain of email is not allowed

2021-06-24 04:00 - Yuichi HARADA

Status: Closed

**Priority:** Normal

Assignee: Go MAEDA

Category: Accounts / authentication Estin

Target version: 5.1.0

Resolution: Fixed

Estimated time: 0.00 hour

0%

## Description

When registering an email address with a disallowed email domain with "My account > Email", the error message "Email is invalid" is displayed.

Start date:

Due date:

% Done:

current-error-message.png

I don't understand what the error message wants to convey, so fixed the error message.

fixed-error-message.png

#### Related issues:

Related to Redmine - Feature #3369: Allowed/Disallowed email domains settings...

Closed

2009-05-16

#### **Associated revisions**

#### Revision 21739 - 2022-07-27 16:05 - Go MAEDA

Better validation error message when the domain of email is not allowed (#35450).

Patch by Yuichi HARADA.

#### Revision 21740 - 2022-07-27 16:31 - Go MAEDA

Update locales (#35450).

## History

### #1 - 2022-07-21 11:25 - Go MAEDA

- File 37151-v2.patch added
- Subject changed from Fixed an error message when registering an email address for a disallowed email domain to Better validation error message when the domain of email is not allowed
- Category changed from Code cleanup/refactoring to Accounts / authentication
- Target version set to 5.1.0

+1

One of my customers was also confused by this error message.

Setting the target version to 5.1.0.

#### #2 - 2022-07-22 02:33 - Go MAEDA

- File deleted (37151-v2.patch)

### #3 - 2022-07-22 02:33 - Go MAEDA

- File 35450-v2.patch added

#### #4 - 2022-07-22 06:08 - Go MAEDA

- Related to Feature #3369: Allowed/Disallowed email domains settings to restrict users' email addresses added

## #5 - 2022-07-23 02:53 - Go MAEDA

- File 35450-v3.patch added

2025-07-07 1/2

I wrote as follows in #3369#note-13 two years ago.

Changed the error message when the domain is not allowed from "Email contains a domain not allowed (example.com)" to simpler "Email is invalid" because the former detailed error message may give attackers useful hints to avoid restrictions especially on /account/register page

Taking the above into account, I have updated the patch so that the detailed error message is not displayed for anonymous users.

#### #6 - 2022-07-25 01:54 - Yuichi HARADA

Go MAEDA wrote:

Taking the above into account, I have updated the patch so that the detailed error message is not displayed for anonymous users.

+1
I think the patch is good as I don't have to provide any details to anonymous users.

#### #7 - 2022-07-27 16:30 - Go MAEDA

- Status changed from New to Closed
- Assignee set to Go MAEDA

Committed the patch. Thank you.

#### #8 - 2023-10-30 13:54 - Go MAEDA

- Tracker changed from Patch to Feature
- Resolution set to Fixed

#### **Files**

current-error-message.png	100 KB	2021-06-24	Yuichi HARADA
fixed-error-message.png	98.7 KB	2021-06-24	Yuichi HARADA
fixed-error-message.patch	1.78 KB	2021-06-24	Yuichi HARADA
35450-v2.patch	1.84 KB	2022-07-22	Go MAEDA
35450-v3.patch	2 KB	2022-07-23	Go MAEDA

2025-07-07 2/2