

## Redmine - Defect #36016

### Internal error An error occurred on the page you were trying to access

2021-10-19 14:35 - Александр Мельников

<b>Status:</b>	Needs feedback	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Projects	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.1.1
<b>Resolution:</b>			

#### Description

Добрый день!

#### Информация об установленном продукте

Redmine 4.1.1.stable

Учётная запись администратора по умолчанию изменена

Хранилище файлов доступно для записи

Каталог ресурсов модулей доступен для записи (./public/plugin\_assets)

Доступно использование MiniMagick (опционально)

Доступно использование ImageMagick (необязательно)

Доступно использование ImageMagick PDF (опционально)

#### Environment:

Redmine version 4.1.1.stable  
Ruby version 2.5.8-p224 (2020-03-31) [x86\_64-linux]  
Rails version 5.2.4.2  
Environment production  
Database adapter MySQL2  
Mailer queue ActiveJob::QueueAdapters::AsyncAdapter  
Mailer delivery smtp

#### SCM:

Subversion 1.14.0  
Git 2.28.0  
Filesystem

#### Redmine plugins:

redmine\_code\_review 1.0.0

#### Информация об ошибке

Данная ошибка возникает при входе в любую из задач в проекте

Rendered issues/show.html.erb within layouts/base (2364.6ms)

Completed 500 Internal Server Error in 10563ms (ActiveRecord: 1321.1ms)

ActionView::Template::Error (bignum out of char range):

```
8: <% i = 0 >
9: < split_on = (custom_field_values.size / 2.0).ceil - 1 >
10: < custom_field_values.each do |value| >
11: <p><%= custom_field_tag_with_label :issue, value, :required => @issue.required_attribute?(value.custom_field_id) %></p>
12: < if i == split_on ->
13: </div><div class="splitcontentright">
```

14: < end -%>

Помогите пожалуйста исправить!

## History

### #1 - 2021-10-19 21:09 - Marius BALTEANU

- Status changed from New to Needs feedback

Please post in English and try without any plugin.

### #2 - 2021-10-20 07:04 - Александр Мельников

Good afternoon!

## Information

Redmine 4.1.1.stable

Default administrator account changed

Attachments directory writable

Plugin assets directory writable (./public/plugin\_assets)

MiniMagick available (optional)

ImageMagick convert available (optional)

ImageMagick PDF support available (optional)

Environment:

Redmine version	4.1.1.stable
Ruby version	2.5.8-p224 (2020-03-31) [x86_64-linux]
Rails version	5.2.4.2
Environment	production
Database adapter	Mysql2
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery	smtp

SCM:

Subversion	1.14.0
Git	2.28.0
Filesystem	

## Error Information

This error occurs when you log on to any of the tasks in one of the projects.

This error occurred before any plugins were installed.

Rendered issues/show.html.erb within layouts/base (2364.6ms)

Completed 500 Internal Server Error in 10563ms (ActiveRecord: 1321.1ms)

ActionView::Template::Error (bignum out of char range):

8: <% i = 0 >

9: < split\_on = (custom\_field\_values.size / 2.0).ceil - 1 >

10: < custom\_field\_values.each do |value| >

11: <p><%= custom\_field\_tag\_with\_label :issue, value, :required => @issue.required\_attribute?(value.custom\_field\_id) ></p>

12: < if i == split\_on ->

13: </div><div class="splitcontentright">

14: < end ->

Please help me fix it!