Redmine - Defect #36864

Email can't be dragged into Redmine 4.2.3

2022-03-31 05:39 - Lei Liu

Status:	New		Start date:	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	4.2.3

Description

Email can't be dragged from Outlook into Redmine 4.2.3.

Environment:
Redmine version   4.2.3.stable
Ruby version   2.6.8-p205 (2021-07-07) [x64-mingw32]
Rails version   5.2.6
Environment   production
Database adapter   Mysql2
Mailer queue   ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery   smtp
SCM:
Git   2.34.0
Filesystem
Redmine plugins:
redmine_agile   1.6.2

History

#1 - 2022-03-31 05:40 - Lei Liu

It can be uploadded if you save email as *.msg file, the upload it.

#2 - 2022-03-31 06:00 - Lei Liu

Ctrl + V works in Chrome. Not Edge.
Whether it is browser related?

#3 - 2022-12-13 11:31 - Dimitar (RedmineUP)

Hi **Lei**,

This is Dimitar from the RedmineUP Support Team.

I see that you have some of our plugins on your list:

```
redmine_agile 1.6.2
```

So, could you please contact our support team at support@redmineup.com**? And our support engineers will help you investigate the situation.**

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

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>
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