

## Redmine - Defect #37118

### NoMethodError in account CRUD operations.

2022-05-14 10:07 - Mujassim Jamal

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Accounts / authentication	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.2.4
<b>Resolution:</b>			
<b>Description</b>			
Hi, I am getting NoMethodError while creating or adding new user including authentication and accounts CRUD operation.  Everything is working fine except the accounts/authentication operation.  Does anyone know how to solve this error?			

#### History

##### #1 - 2022-05-14 12:27 - Pavel Rosický

did you migrate to redmine 5 already? you can't switch back to redmine 4 without restoring the database schema

1/ use a backup before the redmine 5 upgrade (you'll lose all data since then)

2/ upgrade to redmine 5, revert all migrations back to your desired version

3/ add missing columns manually, but this could cause inconsistencies / failures in the future because the migrations\_schema won't match the real DB state.

##### #2 - 2022-05-14 17:56 - Mujassim Jamal

Pavel Rosický wrote:

did you migrate to redmine 5 already? you can't switch back to redmine 4 without restoring the database schema

1/ use a backup before the redmine 5 upgrade (you'll lose all data since then)

2/ upgrade to redmine 5, revert all migrations back to your desired version

3/ add missing columns manually, but this could cause inconsistencies / failures in the future because the migrations\_schema won't match the real DB state.

Yes, i did migrate to version 5 once then i switch back to the previous version & got this error.

As you specified in second point, how can i revert all migrations back to the previous version?

Also, Redmine is running on docker instance so is there any other alternative solution there?

##### #3 - 2022-05-16 04:16 - Mujassim Jamal

- Status changed from New to Resolved

##### #4 - 2022-05-30 18:57 - Holger Just

- Status changed from Resolved to Closed

#### Files

Redmine-500-error.png	21 KB	2022-05-14	Mujassim Jamal
logs.png	98.4 KB	2022-05-14	Mujassim Jamal
redmine-information.png	61.4 KB	2022-05-14	Mujassim Jamal