

## Redmine - Defect #37251

### openssl\_verify\_mode not honored/not working anymore

2022-06-15 23:03 - Bernhard Maehr

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	5.0.1
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
Hello,			
After the upgrade of Redmine to 5.0.1 (and upgrade of Ruby and Passenger) the setting openssl_verify_mode: 'NONE' is not working anymore. Tried also 'none' and 'OpenSSL::SSL::VERIFY_NONE'.			
The solution from <a href="https://www.redmineup.com/pages/help/helpdesk/how-to-fix-issues-with-ssl-certificate">https://www.redmineup.com/pages/help/helpdesk/how-to-fix-issues-with-ssl-certificate</a> (Error 1) solved the problem for me.			
<b>Related issues:</b>			
Is duplicate of Redmine - Defect #37753: Cannot send mail through smtp due to...		<b>Closed</b>	

### History

#### #1 - 2022-06-16 07:23 - Go MAEDA

Could you explain in detail which feature of Redmine is affected by openssl\_verify\_mode and what kind of problem you are experiencing?

#### #2 - 2022-06-16 16:38 - Holger Just

- Status changed from New to Needs feedback

#### #3 - 2022-06-16 23:14 - Bernhard Maehr

Documentation: <https://www.redmine.org/projects/redmine/wiki/emailconfiguration#Troubleshooting>

The error message when sending email is "unable to get local issuer certificate"

#### #4 - 2022-06-20 18:25 - Holger Just

Please show your entire configuration.yml file (leave out / replace any usernames or passwords, but strictly keep the whole structure as is). Also, please show the full error you get, including its stack trace.

#### #5 - 2024-01-22 15:07 - Marius BĂLTEANU

- Status changed from Needs feedback to Closed

- Resolution set to Duplicate

I think is the same issue reported in [#37753](#) which was fixed in recent Redmine versions (5.1+). Please reopen if I'm wrong with the details requested by Holger.

#### #6 - 2024-01-22 15:08 - Marius BĂLTEANU

- Is duplicate of Defect #37753: Cannot send mail through smtp due to TLS errors added