Redmine - Defect #37273

Problems with project overview

2022-06-22 10:30 - C S

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	5.0.0

Description

In one of my installations I have the following problems:

- The "Projects" link is missing in the top menu
- When calling up the "./projects/" page, only the following appears in the content area

```
<div class="contextual"> <%= form_tag({}, :method => :get) do %> <% end %> <%= render_project_
action_links %> </div> <h2><%= @query.new_record? ? l(:label_project_plural) : @query.name %><
/h2> <%= form_tag(projects_path(@project, nil), :method => :get, :id => 'query_form') do %> <%
= render :partial => 'queries/query_form' %> <% end %> <% if @query.valid? %> <% if @entries.e
mpty? %> <p class="nodata"><%= l(:label_no_data) %></p> <% else %> <%= render :partial => @que
ry.display_type, :locals => { :entries => @entries }%> <% end %> <% end %> <% if User.current.
logged? %> <p style="text-align:right;"> <span class="icon icon-user my-project"><%= l(:label_
my_projects) %></span> <span class="icon icon-bookmarked-project"><%= l(:label_my_bookmarks) %
></span> </p> <% end %> <% content_for :sidebar do %> <%= render :partial => 'projects/sidebar
' %> <% end %> <% other_formats_links do |f| %> <%= f.link_to 'Atom', :url => {:key => User.cu
rrent.atom_key} %> <% if @query.display_type == 'list' %> <%= f.link_to_with_query_parameters
'CSV', {}, :onclick => "showModal('csv-export-options', '350px'); return false;" %> <% end %>
<% end %> <% html_title(l(:label_project_plural)) -%>
```

I don't know where this problem comes from...possibly. from the additionals plugin? The problem already existed with 5.0.0
My configuration:

```
Environment:
  Redmine version                5.0.2.stable
  Ruby version                   2.7.5-p203 (2021-11-24) [x86_64-linux-gnu]
  Rails version                  6.1.6
  Environment                    production
  Database adapter               Mysql2
  Mailer queue                   ActiveJob::QueueAdapters::AsyncAdapter
  Mailer delivery                smtp
Redmine settings:
  Redmine theme                  Purplemine2 (includes JavaScript)
SCM:
  Subversion                     1.13.0
  Mercurial                      5.3.1
  Cvs                            1.12.13
  Bazaar                         3.0.2
  Git                            2.36.1
  Filesystem
Redmine plugins:
  additionals                    3.0.6-main
  redmine_banner                 0.3.4
  redmine_checklists             3.1.21
  redmine_cms                    1.2.3
  redmine_contacts               4.3.6
  redmine_contacts_helpdesk      4.1.13
  redmine_dmsf                   3.0.2
  redmine_lightbox               1.0.1
  redmine_people                 1.6.2
```

```
       redmine_questions              1.0.3
       redmine_reporter               2.0.2
       redmine_wktime                 4.6
       redmine_wysiwyg_editor         0.26.0
```

History

#1 - 2022-06-22 10:40 - C S

- File error-projects.png added

#2 - 2022-06-26 19:56 - Holger Just

- Status changed from New to Needs feedback

Please remove all plugins and verify whether the issue persists with plain Redmine. If it vanishes, you may have to enable each of your plugins after another to find which of your plugins (or which combination of them) causes the issue. Then, you may want to contact the authors of the respective plugin.

#3 - 2022-06-28 09:46 - C S

Ok, i found the troublemaker... it's the redmine_cms plugin

#4 - 2022-06-28 09:55 - Marius BĂLTEANU

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

#5 - 2022-12-21 06:19 - Dimitar (RedmineUP)

Hello,

This is Dimitar from the **RedmineUP** Support Team.

I see that you have some of our plugins on your list:

```
   redmine_checklists            3.1.21
   redmine_cms                   1.2.3
   redmine_contacts              4.3.6
   redmine_contacts_helpdesk     4.1.13
   redmine_people                1.6.2
   redmine_questions             1.0.3
   redmine_reporter              2.0.2
```

So, could you please contact our support team at support@redmineup.com**? And our support engineers will help you investigate the situation.**

We look forward to hearing from you.

Best Regards,
Dimitar from the RedmineUP Support Team

C S wrote:

> In one of my installations I have the following problems:
>
> - The "Projects" link is missing in the top menu
> - When calling up the "./projects/" page, only the following appears in the content area
>   [...]
>   I don't know where this problem comes from...possibly. from the additionals plugin? The problem already existed with 5.0.0
>   My configuration:
>   [...]

Files

error-projects.png		49.4 KB	2022-06-22	C S