

## Redmine - Defect #37540

If issue assigned to is a group, email will not send normally.

2022-08-03 04:49 - Terence Lien

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>			
<b>Description</b>			
<p>I had set a group that has some users. Now, to create a issue and assign this issue to the group, set due day as yesterday, execute:</p>			
<pre>bundle exec rake redmine:send_reminders days=1 RAILS_ENV="production"</pre>			
<p>get error:</p>			
<pre>E, [2022-08-03T10:19:27.602043 #152172] ERROR -- : Email delivery error: end of file reached</pre>			
<p>I tried use crontab to trigger reminder, today I got the message:</p>			
<pre># Logfile created on 2022-08-03 09:00:19 +0800 by logger.rb/v1.4.2 I, [2022-08-03T09:00:19.995716 #148805] INFO -- : Rendering mailer/reminder.text.erb within layout/mailer I, [2022-08-03T09:00:20.143974 #148805] INFO -- : Rendered mailer/reminder.text.erb within layout/mailer (147.4ms) I, [2022-08-03T09:00:20.145199 #148805] INFO -- : Rendering mailer/reminder.html.erb within layout/mailer I, [2022-08-03T09:00:20.310644 #148805] INFO -- : Rendered mailer/reminder.html.erb within layout/mailer (165.3ms) E, [2022-08-03T09:00:20.510885 #148805] ERROR -- : Email delivery error: end of file reached I, [2022-08-03T09:00:20.511416 #148805] INFO -- : Performed ActionMailer::DeliveryJob (Job ID: b9b7789d-c3aa-47a4-9a76-c30cb3aee1dc) from Inline(mailers) in 647.54ms I, [2022-08-03T09:00:20.517979 #148805] INFO -- : Enqueued ActionMailer::DeliveryJob (Job ID: b9b7789d-c3aa-47a4-9a76-c30cb3aee1dc) to Inline(mailers) with arguments: "Mailer", "reminder", "deliver_now", #&lt;GlobalID:0x0000557910b7cdf0 @uri=#&lt;URI::GID gid://redmine-app/User/87&gt;&gt;, [#&lt;GlobalID:0x0000557910b7b158 @uri=#&lt;URI::GID gid://redmine-app/Issue/4218&gt;&gt;, #&lt;GlobalID:0x0000557910b79100 @uri=#&lt;URI::GID gid://redmine-app/Issue/4241&gt;&gt;, #&lt;GlobalID:0x0000557910b783e0 @uri=#&lt;URI::GID gid://redmine-app/Issue/4242&gt;&gt;, #&lt;GlobalID:0x0000557910b77490 @uri=#&lt;URI::GID gid://redmine-app/Issue/4243&gt;&gt;, #&lt;GlobalID:0x0000557910b763b0 @uri=#&lt;URI::GID gid://redmine-app/Issue/4244&gt;&gt;, #&lt;GlobalID:0x0000557910b745b0 @uri=#&lt;URI::GID gid://redmine-app/Issue/4245&gt;&gt;, #&lt;GlobalID:0x0000557910b73700 @uri=#&lt;URI::GID gid://redmine-app/Issue/4246&gt;&gt;, #&lt;GlobalID:0x0000557910b73700 @uri=#&lt;URI::GID gid://redmine-app/Issue/4247&gt;&gt;, #&lt;GlobalID:0x0000557910b71e28 @uri=#&lt;URI::GID gid://redmine-app/Issue/4248&gt;&gt;, #&lt;GlobalID:0x0000557910b710b8 @uri=#&lt;URI::GID gid://redmine-app/Issue/4249&gt;&gt;, #&lt;GlobalID:0x0000557910b701e0 @uri=#&lt;URI::GID gid://redmine-app/Issue/4250&gt;&gt;, #&lt;GlobalID:0x0000557910b673d8 @uri=#&lt;URI::GID gid://redmine-app/Issue/4256&gt;&gt;, #&lt;GlobalID:0x0000557910b66140 @uri=#&lt;URI::GID gid://redmine-app/Issue/4257&gt;&gt;, #&lt;GlobalID:0x0000557910b65060 @uri=#&lt;URI::GID gid://redmine-app/Issue/4258&gt;&gt;, #&lt;GlobalID:0x0000557910b64278 @uri=#&lt;URI::GID gid://redmine-app/Issue/4259&gt;&gt;, #&lt;GlobalID:0x0000557910b63350 @uri=#&lt;URI::GID gid://redmine-app/Issue/4260&gt;&gt;, #&lt;GlobalID:0x0000557910b62518 @uri=#&lt;URI::GID gid://redmine-app/Issue/4261&gt;&gt;, #&lt;GlobalID:0x0000557910b617a8 @uri=#&lt;URI::GID gid://redmine-app/Issue/4262&gt;&gt;, #&lt;GlobalID:0x0000557910b60a60 @uri=#&lt;URI::GID gid://redmine-app/Issue/4263&gt;&gt;, #&lt;GlobalID:0x0000557910b5fca0 @uri=#&lt;URI::GID gid://redmine-app/Issue/4268&gt;&gt;, #&lt;GlobalID:0x0000557910b5f070 @uri=#&lt;URI::GID gid://redmine-app/Issue/4269&gt;&gt;, #&lt;GlobalID:0x0000557910b5e418 @uri=#&lt;URI::GID gid://redmine-app/Issue/4270&gt;&gt;, #&lt;GlobalID:0x0000557910b5d518 @uri=#&lt;URI::GID gid://redmine-app/Issue/4271&gt;&gt;, #&lt;GlobalID:0x0000557910b5c690 @uri=#&lt;URI::GID gid://redmine-app/Issue/4272&gt;&gt;, #&lt;GlobalID:0x0000557910b5ba38 @uri=#&lt;URI::GID gid://redmine-app/Issue/4273&gt;&gt;, #&lt;GlobalID:0x0000557910b5a980 @uri=#&lt;URI::GID gid://redmine-app/Issue/4275&gt;&gt;, #&lt;GlobalID:0x0000557910b59378 @uri=#&lt;URI::G</pre>			

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ID gid://redmine-app/Issue/4276>>, #<GlobalID:0x0000557910b58568 @uri=#<URI::GID gid://redmine-app/Issue/4279>>, #<GlobalID:0x0000557910aab8b8 @uri=#<URI::GID gid://redmine-app/Issue/4280>>, #<GlobalID:0x0000557910aaaff8 @uri=#<URI::GID gid://redmine-app/Issue/4281>>, #<GlobalID:0x0000557910aa008 @uri=#<URI::GID gid://redmine-app/Issue/4282>>, #<GlobalID:0x0000557910aa9568 @uri=#<URI::GID gid://redmine-app/Issue/4283>>, #<GlobalID:0x0000557910aa8690 @uri=#<URI::GID gid://redmine-app/Issue/4284>>, #<GlobalID:0x0000557910a9e9d8 @uri=#<URI::GID gid://redmine-app/Issue/4313>>, #<GlobalID:0x0000557910a9df60 @uri=#<URI::GID gid://redmine-app/Issue/4314>>, #<GlobalID:0x0000557910a9d678 @uri=#<URI::GID gid://redmine-app/Issue/4315>>, #<GlobalID:0x0000557910a9cca0 @uri=#<URI::GID gid://redmine-app/Issue/4316>>, #<GlobalID:0x0000557910a9c340 @uri=#<URI::GID gid://redmine-app/Issue/4317>>, #<GlobalID:0x0000557910b0b948 @uri=#<URI::GID gid://redmine-app/Issue/4318>>], 1
```

I think that means there has 39 issues over due day.

At the final, I set other issue over due day and assign to me only, the email can send to me, and I saw the content has the last one and above issues.

Please have a check. Thanks.

#### Environment:

Redmine version	4.2.7.stable
Ruby version	2.7.0-p0 (2019-12-25) [x86_64-linux-gnu]
Rails version	5.2.8
Environment	production
Database adapter	Mysql2
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery	smtp

#### SCM:

Subversion	1.13.0
Mercurial	5.3.1
Cvs	1.12.13
Bazaar	3.0.2
Git	2.25.1
Filesystem	

#### Redmine plugins:

external_links_in_new_window	0.9
redmine_closed_date	0.1.1
redmine_custom_workflows	2.0.4
redmine_dmsf	3.0.3
redmine_hearts	2.1.1
redmine_issue_templates	1.1.0
redmine_issues_panel	0.0.5
redmine_logs	0.3.0
redmine_mermaid_macro	1.0.1
redmine_message_customize	0.1.5
redmine_searchable_selectbox	0.1.10
redmine_status_report	1.0.0
redmine_theme_changer	0.6.0
redmine_wysiwyg_editor	0.27.0
redmine_xlsx_format_issue_exporter	0.1.7

## History

### #1 - 2022-08-03 05:05 - Go MAEDA

- Description updated

### #2 - 2022-08-05 10:06 - Terence Lien

I found if call the rake with project parameter, it's work well.