

Redmine - Feature #37725

Change Issue Priority Due to Mail Subject

2022-09-29 17:39 - Optimal OP Grupo Innova

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			
Resolution:			

Description

Hi to everyone,

I have the following case: we often receive alert e-mails from our firewalls, NAS, etc...

I would like to know if there is any formula to configure that when we receive one of these emails, through certain keywords present in the subject of the emails, a new issue can be registered with the priority status "Immediate".

Thank you in advance.

History

#1 - 2022-09-30 01:26 - Go MAEDA

- Tracker changed from Defect to Feature

- Category changed from Issues to Email receiving