

Redmine - Defect #37871

Notification e-mail not working on Redmine 5.0.2 and Microsoft Exchange Mail Server

2022-10-31 21:32 - Alvaro Olivera

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	5.0.2
Resolution:			
Description			
Hello community,			
I am trying to get e-mail notifications work with Redmine 5.0.2.stable and Microsoft Exchange 2013 Mail Server.			
I followed this instructions (https://www.redmine.org/projects/redmine/wiki/howto_configure_redmine_to_mail_to_ms_exchange_server) for the configuration and the main lines of my configuration.yml just looks like this:			
<pre>production: delivery_method: :smtp smtp_settings: address: mail.domain.com port: 25</pre>			
I needed a SMTP program so I installed sendmail first and got an SSL error. Then I uninstalled it and installed postfix instead but I got the same SSL error which is:			
<pre>"An error occurred while sending mail (SSL_connect returned=1 errno=0 state=error: unexpected eof while reading)"</pre>			
This error appears when I click on send test mail on the e-mail notification tab under the main configuration.			
I checked both apache and redmine logs but I didn't find useful information to understand what's happening.			
Could you please help me with this problem?			
This is some of the information of my environment:			
Operating System: Red Hat Enterprise Linux 9			
Redmine Environment:			
Redmine version	5.0.2.stable		
Ruby version	3.0.4-p208 (2022-04-12) [x86_64-linux]		
Rails version	6.1.6		
Environment	production		
Database adapter	Mysql2		
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter		
Mailer delivery	smtp		
Redmine settings:			
Redmine theme	Default		
SCM:			
Subversion	1.14.1		
Mercurial	6.1.4		
Git	2.31.1		
Filesystem			
Redmine plugins:			
no plugin installed			
Output of:			
<pre>ruby -ropenssl -e 'puts OpenSSL::OPENSSL_VERSION'</pre>			

```
-> OpenSSL 3.0.1 14 Dec 2021
```

```
ruby -ropenssl -e 'puts OpenSSL::SSL::SSLContext::DEFAULT_PARAMS'
```

```
-> {:min_version=>769, :verify_mode=>1, :verify_hostname=>true, :options=>2147614800}
```

History

#1 - 2024-01-31 12:53 - saahil kambale

production:

delivery_method: smtp > just need to remove :smtp and write smtp only

smtp_settings:

address: mail.domain.com

port: 25