

## Redmine - Defect #37921

### impossible to receive a request from an external email

2022-11-10 13:38 - Hugo Barnas

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	5.0.3
<b>Resolution:</b>			
<b>Description</b>			
<p>Hello,</p> <p>I am having a problem getting tickets from an external email box.</p> <p>I have installed all the operations to allow the execution of the scripts and integrate in it the url and the api key.</p> <p>But after several tests I don't see any request in my redmine application.</p> <p>Thanks in advance for your help.</p> <p>emai test :</p> <p>C'est une nouvelle demande qui doit être ajoutée au projet foo Vous trouverez à la suite une description de la demande [...]</p> <p>Project: futur-prod</p>			

#### Files

rdm-mailhandler (1).rb

10.1 KB

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