# Redmine - Defect #38209

# Error executing the thumbnail macro (Attachment image.png not found) when uploaded in note from MacOS Firefox 109

2023-01-24 10:08 - Mateng Terbersen

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | |
| **Priority:** | Normal | | **Due date:** | |
| **Assignee:** | | | **% Done:** | 0% |
| **Category:** | Text formatting | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | | |
| **Resolution:** | Duplicate | | **Affected version:** | 5.0.3 |

**Description**

This happens in Redmine 5.0.3 on a MacOS 12.6 Monterey system.

Similar to #37379, but the error occurs in notes always when the images are *uploaded* in Mozilla Firefox 109 (MacOS)
and the thumbnail macro {{thumbnail(image.png)}} is used.

- The error usually does not occur in the issue description.
- Images uploaded and inserted in both Browsers work fine (![](image.png)
- Thumbnails created in Chrome from images uploaded in Firefox do not work
- Thumbnails created in Firefox made from images uploaded in do not work
- Thumbnails created in Firefox from images uploaded in Firefox do not work
- It affects both .png and .jpg files.
- It happens in Firefox Safe Mode
- Only thumbnails created in Chrome from images uploaded in Chrome work fine.

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**Related issues:**

| | |
|---|---|
| Is duplicate of Redmine - Defect #37881: Thumbnails are no longer fetched for... | **Closed** |

## History

**#1 - 2023-01-24 10:09 - Mateng Terbersen**

Test if this happens on redmine.org as well:

{{thumbnail(example.png)}}

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(The macro seems to be inactive here)

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Clarification:

This happens on a installation of Redmine 5.0.3 on Linux Debian, and I as a user access the system in a browser from a MacOS 12.6 Monterey system.

**#2 - 2023-01-24 15:16 - Go MAEDA**

Could you try replacing lib/redmine/wiki_formatting/macros.rb with the one that can be downloaded from the following URL and see if the reported issue occurs?
https://www.redmine.org/projects/redmine/repository/revisions/22012/entry/trunk/lib/redmine/wiki_formatting/macros.rb

**#3 - 2023-01-26 15:29 - Mateng Terbersen**

This works, thanks a lot! Is this fix already released in a Redmine version?

**#4 - 2023-01-27 04:45 - Go MAEDA**

- *Status changed from New to Closed*

- *Resolution set to Duplicate*

Thank you for your feedback. Closing this issue.

Mateng Terbersen wrote:

> Is this fix already released in a Redmine version?

No, it has not yet been delivered. The fix will be included in the upcoming Redmine 5.0.5 (#37881).

**#5 - 2023-01-27 04:45 - Go MAEDA**

*- Is duplicate of Defect #37881: Thumbnails are no longer fetched for all notes of an issue added*

**Files**

| | | | |
|---|---|---|---|
| example.png | 53 KB | 2023-01-24 | Mateng Terbersen |