## Redmine - Defect #38382

# Unable to retrieve plugin informations from www.redmine.org

2023-03-28 09:01 - Tomas Kral

Status: Closed Start date:

Priority: Normal Due date:

Assignee: Jean-Philippe Lang % Done: 0%

Category: Website (redmine.org) Estimated time: 0.00 hour

Target version:

Resolution: Fixed Affected version: 5.0.4

## **Description**

Administration -> Plugins -> Check for updates - stopped working. When I try to check for new plugin updates I get an error "Unable to retrieve plugin informations from <a href="https://www.redmine.org">www.redmine.org</a>".

Redmine version: 5.0.4.stable

I think the request is being blocked by browser - check attached image. It's not working neither on development or production ENV.

#### History

#### #1 - 2023-03-28 09:50 - Go MAEDA

- Category changed from Administration to Website (redmine.org)
- Status changed from New to Confirmed
- Assignee set to Jean-Philippe Lang

Jean-Philippe Lang, I think the configuration of the web server that hosts www.redmine.org needs to be fixed.

## #2 - 2023-03-28 19:34 - Jean-Philippe Lang

- Status changed from Confirmed to Resolved

Thanks for reporting this, this should be fixed now, could you confirm?

### #3 - 2023-04-01 18:08 - Tomas Kral

I confirm this is now working. Thank you for the fix.

# #4 - 2023-04-02 09:05 - Go MAEDA

- Status changed from Resolved to Closed
- Resolution set to Fixed

Thank you for the feedback. Closing.

## Files

2023-03-28\_08-59.png 75.6 KB 2023-03-28 Tomas Kral

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