

Redmine - Feature #3852

Allow users to comment on issues without having to go through Update

2009-09-12 15:13 - Alex Bevilacqua

Status:	New	Start date:	2009-09-12
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description This is a simple workflow thing. Not all users should be able to update all issues, so to leave a comment on an issue, there should be a top-level control that allows them to comment. There are "quote" buttons on all the comments, which provides the functionality I'm talking about, but they require you to clear out the quoted text :P			
Related issues:			
Related to Redmine - Feature #4091: "Comment" link for issues		New	2009-10-23
Related to Redmine - Feature #3143: Add an 'Add Note' function to issue, to a...		New	2009-04-08

History

#1 - 2009-09-14 16:45 - Adam Piotr Żochowski

Then edit your roles.

It is under: "Issue Tracking :: Add notes"

You can then specify which role within project is allowed to add notes, and which not.
To ensure this control, disable adding notes from the "anonymous" and "non-member" roles.

Kind regards

Adam Żochowski

#2 - 2009-09-14 17:03 - Alex Bevilacqua

Adam Piotr Żochowski wrote:

Then edit your roles.

It is under: "Issue Tracking :: Add notes"

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To ensure this control, disable adding notes from the "anonymous" and "non-member" roles.

Kind regards

Adam Żochowski

Adam,

All of my roles have "add note" enabled. The functionality I'm looking for is to be able to add a note *without* having to click the update link.

#3 - 2009-09-14 21:11 - XXX XXX

Adam,

All of my roles have "add note" enabled. The functionality I'm looking for is to be able to add a note *without* having to click the update link.

Yes, I agree. From a usability and workflow perspective, this is the most user friendly. It isn't always obvious to a client of our company that he must click the update link to add a note/comment. It is sometimes very confusing for them (clients are mostly no computer experts ;-))

#4 - 2009-11-10 07:11 - Mikhail Krasilnikov

I say more. It's a good idea to give administrator (or user himself) ability to enable "Add comment" form by default in issue view.

#5 - 2014-11-30 16:05 - Go MAEDA

- *Related to Feature #3143: Add an 'Add Note' function to issue, to avoid optimistic-lock of issue' update when user just want to add a note added*