

## Redmine - Feature #3852

### Allow users to comment on issues without having to go through Update

2009-09-12 15:13 - Alex Bevilacqua

<b>Status:</b> New	<b>Start date:</b> 2009-09-12
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Issues	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b>	
<p>This is a simple workflow thing. Not all users should be able to update all issues, so to leave a comment on an issue, there should be a top-level control that allows them to comment.</p> <p>There are "quote" buttons on all the comments, which provides the functionality I'm talking about, but they require you to clear out the quoted text :P</p>	
<b>Related issues:</b>	
Related to Redmine - Feature # 4091: "Comment" link for issues	<b>New</b> <b>2009-10-23</b>
Related to Redmine - Feature # 3143: Add an 'Add Note' function to issue, to ...	<b>New</b> <b>2009-04-08</b>

#### History

##### #1 - 2009-09-14 16:45 - Adam Piotr Żochowski

Then edit your roles.

It is under: "Issue Tracking :: Add notes"

You can then specify which role within project is allowed to add notes, and which not.

To ensure this control, disable adding notes from the "anonymous" and "non-member" roles.

Kind regards

Adam Żochowski

##### #2 - 2009-09-14 17:03 - Alex Bevilacqua

Adam Piotr Żochowski wrote:

*Then edit your roles.*

*It is under: "Issue Tracking :: Add notes"*

*You can then specify which role within project is allowed to add notes, and which not.*

*To ensure this control, disable adding notes from the "anonymous" and "non-member" roles.*

*Kind regards*

*Adam Żochowski*

Adam,

All of my roles have "add note" enabled. The functionality I'm looking for is to be able to add a note *without* having to click the update link.

**#3 - 2009-09-14 21:11 - XXX XXX**

Adam,

All of my roles have "add note" enabled. The functionality I'm looking for is to be able to add a note *without* having to click the update link.

Yes, I agree. From a usability and workflow perspective, this is the most user friendly. It isn't always obvious to a client of our company that he must click the update link to add a note/comment. It is sometimes very confusing for them (clients are mostly no computer experts ;-))

**#4 - 2009-11-10 07:11 - Mikhail Krasilnikov**

I say more. It's a good idea to give administrator (or user himself) ability to enable "Add comment" form by default in issue view.

**#5 - 2014-11-30 16:05 - Go MAEDA**

- Related to Feature #3143: Add an 'Add Note' function to issue, to avoid optimistic-lock of issue' update when user just want to add a note added