

Redmine - Defect #38571

Registration via gmail

2023-05-20 15:25 - Andrey Eliseev

|   |                       |                   |           |
|---|-----------------------|-------------------|-----------|
| Status:   | New                   | Start date:       |           |
| Priority:   | Normal                | Due date:         |           |
| Assignee:   | Jean-Philippe Lang    | % Done:           | 0%        |
| Category:   | Website (redmine.org) | Estimated time:   | 0.00 hour |
| Target version:   |                       | Affected version: |           |
| Resolution:   |                       |                   |           |
| Description   |                       |                   |           |
| <p>When registering in Redmine via gmail, the letter did not come.</p> <p>Registration via yandex mail finished sicesfully.</p> <p>Defect has discovered in web version of Redmine on Chrome 113.0.5672.93, Windows 10 64 bit.</p> <p>Steps: go to registration page &gt; fill the regidtratino form using gmail &gt; check the mail (inbox and spam)</p> <p>The account creates, but the mail with confirmation don`t come</p> |                       |                   |           |

History

#1 - 2023-05-22 10:21 - Jean-Philippe Lang

Sending emails to gmail accounts was indeed not working since redmine.org moved to a new host.  
Thanks for reporting the problem, it has just been fixed.

#2 - 2023-05-23 08:54 - Holger Just

- Affected version deleted (5.0.4)

(Likely) after this change, notification mails seem to be fully broken for me right now (to a non-gmail-provider). I have not received any notifications yesterday, which I would have expected to receive.

Unfortunately, I do not have access to the mail server logs (which makes it hard to debug for me), but maybe you can further check this?

#3 - 2023-05-23 08:58 - Holger Just

(I have just received a notification for this issue at least. Thank you if you have fixed something already!)