

Redmine - Defect #39154

Mailhandler

2023-10-06 13:05 - Andreas Hoffmann

Status:	Needs feedback	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Gems support	Estimated time:	0.00 hour
Target version:		Affected version:	5.0.6
Resolution:			
Description			
Hi, after update to 5.0.6 by "Incoming Mails" become this Error:			
MailHandler: an unexpected error occurred when receiving email: uninitialized constant Mail:: RubyVer			
Did you mean? RubyVM			
After comment this Code			
<pre># if Mail::RubyVer.respond_to?(:pick_encoding) # Mail::RubyVer.pick_encoding(p.charset).to_s # else # p.charset # end</pre>			
work for me.			
Related issues:			
Related to Redmine - Patch #37993: Update Mail gem to 2.8		Closed	

History

#1 - 2023-10-07 03:58 - Go MAEDA

- Category changed from Ruby support to Gems support
- Status changed from New to Needs feedback

I think you are using Mail gem >= 2.8.0 with Redmine 5.0.6.

Probably changing back the line starts with `gem "mail"` as follows and run `bundle up` fixes the issue.

```
gem "mail", "~> 2.7.1"
```

#2 - 2023-10-07 03:58 - Go MAEDA

- Related to Patch #37993: Update Mail gem to 2.8 added

#3 - 2023-10-09 09:01 - Andreas Hoffmann

Hello,
after to set

```
gem "mail", "~> 2.7.1"
```

and bundle update

i'm become this error

```
Bundler::GemNotFound: Could not find mail-2.7.1.gem for installation
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/source/rubygems.rb:157:in `install'
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/installer/gem_installer.rb:54:in `install'
```

```
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/installer/gem_installer.rb:16:in `install_from_spec'  
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/installer/parallel_installer.rb:156:in `do_install'  
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/installer/parallel_installer.rb:147:in `block in  
worker_pool'  
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/worker.rb:62:in `apply_func'  
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/worker.rb:57:in `block in process_queue'  
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/worker.rb:54:in `loop'  
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/worker.rb:54:in `process_queue'  
/var/lib/gems/3.0.0/gems/bundler-2.4.12/lib/bundler/worker.rb:90:in `block (2 levels) in create_threads'
```

An error occurred while installing mail (2.7.1), and Bundler cannot continue.

In Gemfile:

```
additional_tags was resolved to 3.1.0.pre.main, which depends on  
redmine_plugin_kit was resolved to 1.0.4, which depends on  
rails was resolved to 6.1.7.6, which depends on  
actionmailbox was resolved to 6.1.7.6, which depends on  
mail
```

Thanks