

Redmine - Defect #40770

Regarding the configuration of email notifications for Async mode.

2024-05-31 14:57 - Ayden Cho

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	5.1.2
Resolution:	Invalid		
Description			
<p>The error occurred when I changed the configuration to "async_smtp" mode on my Redmine. I remember that Redmine 3.4.9.stable version is normal.</p> <p><error log on apache web server></p> <p>App 10381 output: Redmine now uses ActiveJob to send emails asynchronously and the :async_smtp delivery method is no longer available.</p> <p>App 10381 output: Please update your config/configuration.yml to use :smtp delivery method instead.</p> <p>App 10381 output: Error: The application encountered the following error: Redmine now uses ActiveJob to send emails asynchronously and the :async_smtp delivery method is no longer available.</p> <p>App 10381 output: Please update your config/configuration.yml to use :smtp delivery method instead. (SystemExit)</p> <p>App 10381 output: /var/www/redmine/lib/redmine/configuration.rb:65:in `abort'</p> <p>App 10381 output: /var/www/redmine/lib/redmine/configuration.rb:65:in `block in load'</p> <p>App 10381 output: /var/www/redmine/lib/redmine/configuration.rb:61:in `each'</p> <p>App 10381 output: /var/www/redmine/lib/redmine/configuration.rb:61:in `load'</p> <p>App 10381 output: /var/www/redmine/lib/redmine/configuration.rb:79:in `[]'</p> <p>App 10381 output: /var/www/redmine/config/initializers/30-redmine.rb:15:in `<top (required)>'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/activesupport-6.1.7.7/lib/active_support/dependencies.rb:326:in `load'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/activesupport-6.1.7.7/lib/active_support/dependencies.rb:326:in `block in load'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/activesupport-6.1.7.7/lib/active_support/dependencies.rb:299:in `load_dependency'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/activesupport-6.1.7.7/lib/active_support/dependencies.rb:326:in `load'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/engine.rb:681:in `block in load_config_initializer'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/activesupport-6.1.7.7/lib/active_support/notifications.rb:205:in `instrument'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/engine.rb:680:in `load_config_initializer'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/engine.rb:634:in `block (2 levels) in <class:Engine>'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/engine.rb:633:in `each'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/engine.rb:633:in `block in <class:Engine>'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/initializable.rb:32:in `instance_exec'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/initializable.rb:32:in `run'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/initializable.rb:61:in `block in run_initializers'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:228:in `block in tsort_each'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:350:in `block (2 levels) in each_strongly_connected_component'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:422:in `block (2 levels) in each_strongly_connected_component_from'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:431:in `each_strongly_connected_component_from'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:421:in `block in each_strongly_connected_component_from'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/initializable.rb:50:in `each'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/initializable.rb:50:in `tsort_each_child'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:415:in `call'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:415:in `each_strongly_connected_component_from'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:349:in `block in each_strongly_connected_component'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:347:in `each'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:347:in `call'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:347:in `each_strongly_connected_component'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:226:in `tsort_each'</p> <p>App 10381 output: /usr/local/rvm/rubies/ruby-3.2.4/lib/ruby/3.2.0/tsort.rb:205:in `tsort_each'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/initializable.rb:60:in `run_initializers'</p> <p>App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/railties-6.1.7.7/lib/rails/application.rb:391:in `initialize!'</p>			

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App 10381 output: /var/www/redmine/config/environment.rb:16:in `<top (required)>'
App 10381 output: config.ru:3:in `require_relative'
App 10381 output: config.ru:3:in `block in <main>'
App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/rack-2.2.9/lib/rack/builder.rb:125:in `instance_eval'
App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/rack-2.2.9/lib/rack/builder.rb:125:in `initialize'
App 10381 output: config.ru:1:in `new'
App 10381 output: config.ru:1:in `<main>'
App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/passenger-6.0.22/src/helper-scripts/rack-preloader.rb:101:in `eval'
App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/passenger-6.0.22/src/helper-scripts/rack-preloader.rb:101:in
`preload_app'
App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/passenger-6.0.22/src/helper-scripts/rack-preloader.rb:189:in `block in
<module:App>'
App 10381 output:
/usr/local/rvm/gems/ruby-3.2.4/gems/passenger-6.0.22/src/ruby_supportlib/phusion_passenger/loader_shared_helpers.rb:399:in
`run_block_and_record_step_progress'
App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/passenger-6.0.22/src/helper-scripts/rack-preloader.rb:188:in
`<module:App>'
App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/passenger-6.0.22/src/helper-scripts/rack-preloader.rb:30:in
`<module:PhusionPassenger>'
App 10381 output: /usr/local/rvm/gems/ruby-3.2.4/gems/passenger-6.0.22/src/helper-scripts/rack-preloader.rb:29:in `<main>'
[ E 2024-05-31 17:54:50.5192 10070/T12 age/Cor/App/Implementation.cpp:221 ]: Could not spawn process for application
/var/www/redmine: The application encountered the following error: Redmine now uses ActiveJob to send emails asynchronously
and the :async_smtp delivery method is no longer available.
Please update your config/configuration.yml to use :smtp delivery method instead. (SystemExit)
Error ID: 90c4dc83
Error details saved to: /tmp/passenger-error-tPHomq.html
```

[E 2024-05-31 17:54:50.5205 10070/Te age/Cor/Con/CheckoutSession.cpp:283]: [Client 3-2] Cannot checkout session because a spawning error occurred. The identifier of the error is 90c4dc83. Please see earlier logs for details about the error.

<My redmine configuration for email notifications>

production:

delivery_method: :async_smtp

async_smtp_settings:

enable_starttls_auto: true

address: "smtp.gmail.com"

port: 587

domain: "smtp.gmail.com"

authentication: :plain

user_name: "xxx@gmail.com"

password: "*****"

History

#1 - 2024-06-01 08:57 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

As described in the error message, please use smtp instead of async_smtp.

async_smtp was removed in Redmine 4.0 ([#26791](#)). Since emails are sent in the background in Redmine 4.0 and later, async_smtp is no longer necessary.

#2 - 2024-06-02 12:03 - Ayden Cho

Go MAEDA wrote in [#note-1](#):

As described in the error message, please use smtp instead of async_smtp.

async_smtp was removed in Redmine 4.0 ([#26791](#)). Since emails are sent in the background in Redmine 4.0 and later, async_smtp is no longer necessary.

Thanks for your information.

Files

Screenshot 2024-05-31 173837.png

12.5 KB

2024-05-31

Ayden Cho

