

Redmine - Defect #41503

Internal Error Creating Subprojects

2024-10-18 09:48 - Optimal OP Grupo Innova

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
Good morning to everyone,			
Since a couple of days I have started to receive the 'Internal error' message every time I want to create a new project or subproject. I work with Redmine 3.4.6.stable. I've checked the logs and I get the following error:			
<pre>App 2120 stderr: Started GET "/projects/new?parent_id=cliente-gestioneinver" for 192.168.3.1 at 2024-10-17 17:17:07 +0200 App 2120 stderr: Processing by ProjectsController#new as HTML App 2120 stderr: Parameters: {"parent_id"=>"cliente-gestioneinver"} App 2120 stderr: Current user: SA1 (id=10) App 2120 stderr: Rendered projects/_form.html.erb (364.0ms) App 2120 stderr: Rendered projects/new.html.erb within layouts/base (365.7ms) App 2120 stderr: Completed 500 Internal Server Error in 406ms (ActiveRecord: 5.5ms) App 2120 stderr: App 2120 stderr: ActionView::Template::Error (No route matches {:action=>"new", :contact_field_name=>"project[custom_field_values][1]", :contacts_is_company=>true, :controller=>"contacts", :project_id=>#<Project id: nil, name: "", description: nil, homepage: "", is_public: false, parent_id: nil, created_on: nil, updated_on: nil, identifier: "licencias-kaspersky-24-26", status: 1, lft: nil, rgt: nil, inherit_members: false, default_version_id: nil, default_assigned_to_id: nil}> missing required keys: [:project_id]): App 2120 stderr: 31: <%= wikitoobar_for 'project_description' %> App 2120 stderr: 32: App 2120 stderr: 33: <% @project.custom_field_values.each do value %> App 2120 stderr: 34: <p><%= custom_field_tag_with_label :project, value %></p> App 2120 stderr: 35: <% end %> App 2120 stderr: 36: <%= call_hook(:view_projects_form, :project => @project, :form => f) %> App 2120 stderr: 37: </div> App 2120 stderr: plugins/redmine_contacts/lib/redmine_contacts/helpers/contacts_helper.rb:109:in `select_contact_tag' App 2120 stderr: plugins/redmine_contacts/lib/company_custom_field_format.rb:38:in `edit_tag' App 2120 stderr: app/helpers/custom_fields_helper.rb:82:in `custom_field_tag' App 2120 stderr: app/helpers/custom_fields_helper.rb:109:in `custom_field_tag_with_label' App 2120 stderr: app/views/projects/_form.html.erb:34:in `block in _app_views_projects__form_html_erb___418460441665439031_46975797503560' App 2120 stderr: app/views/projects/_form.html.erb:33:in `each' App 2120 stderr: app/views/projects/_form.html.erb:33:in `_app_views_projects__form_html_erb___418460441665439031_46975797503560' App 2120 stderr: app/views/projects/new.html.erb:4:in `block in _app_views_projects_new_html_erb___4205594820294804096_69970436434780' App 2120 stderr: app/helpers/application_helper.rb:1190:in `labelled_form_for' App 2120 stderr: app/views/projects/new.html.erb:3:in `_app_views_projects_new_html_erb___4205594820294804096_69970436434780' App 2120 stderr: lib/redmine/sudo_mode.rb:63:in `sudo_mode'</pre>			
I would be very grateful if you could help me with this error.			
Thank you in advance.			

History

#1 - 2024-10-18 10:27 - Go MAEDA

- *Status changed from New to Closed*

- *Resolution set to Invalid*

Based on the log, it seems the issue is related to the third-party plugin "redmine_contacts." Please contact the plugin's author.