

Redmine - Feature #4157

UI tweaks for end user to easily get to New Issue

2009-11-02 17:14 - D W

Status:	Closed	Start date:	2009-11-02
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Projects	Estimated time:	0.00 hour
Target version:			
Resolution:	Duplicate		
Description			
<p>Ease-of-use is key when having end users (clients) enter support requests in Redmine and initially they are always a bit confused about where to go -- they really just want to see and report tickets and the "New issue" function as a tab link alongside "Issues" is somewhat unintuitive for them.</p> <p>For now, I did add a "Quick Entry" with "New Ticket" button on the right sidebar when viewing the home page for a project by just adding a small form-button tag and that has helped. (screenshot attached).</p> <p>However, I'd also really like for a small "View Issues" and "New Issue" link or button to be listed alongside each Project title in the Projects index page. Then users could jump right to what they use most for the desired project.</p>			
Related issues:			
Related to Redmine - Feature # 15880: Consistent, global button/menu to add n...			Closed

History

#1 - 2018-04-28 07:53 - Go MAEDA

- Related to Feature #15880: Consistent, global button/menu to add new content added

#2 - 2018-04-28 07:54 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Duplicate

"+" drop-down to add various types of objects was implemented by #15880 (Redmine 3.3.0). I think it covers this request.

Files

quick_ticket.png	6.48 KB	2009-11-02	D W
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