

Redmine - Defect #42054

Not able to Configure CC in Redmine 5.1.3

2024-12-28 11:08 - Krish Gopalakrishnan

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	5.1.3
Resolution:	Wont fix		

Description

Dear Redmine Team,

Could you please assist us in configuring CC for email notifications?

Currently, whenever new issues are created or updates are made, email notifications are sent with recipients only in the TO field. **This results in multiple emails being sent individually to all project members for a single update or issue creation.**

We would like to configure notifications **so that project members are added as CC recipients** instead, ensuring better email organization and reducing redundancy.

Looking forward to your guidance on resolving this issue.

History

#1 - 2024-12-28 14:48 - Holger Just

- Status changed from New to Closed

- Resolution set to Wont fix

In old versions of Redmine, we have sent a single notification email to multiple recipients in To and CC. Unfortunately, this has causes issues with visibility checks in the rendered email (e.g. visibility of custom fields, or details in the rendered text), the possibility of using an incorrect language for a recipient and other possible issues.

Because of that, with Redmine 4.0 we moved to a mode where each recipient receives an individual email which is rendered in the visibility context of the recipient user and is sent to the single user only. See [#26791](#) for details and a discussion of the motivation for this change.

The previous notifications with multiple recipients is not supported anymore and will not be available in the future again.